

# AITUTAKI LAGOON PRIVATE ISLAND RESORT





# AITUTAKI LAGOON

PRIVATE ISLAND RESORT

## Compendium





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# Welcome to Aitutaki Lagoon Private Island Resort

**Kia Orana!**

We would like to extend a very warm welcome to you from everyone here at **Aitutaki Lagoon Private Island Resort!**

You have arrived at a truly unique and very special slice of Paradise right here in the very heart of the South Seas.

We wish you a wonderful stay here with us on this visit, and look forward to welcoming you back to your 'second home' again and again in future!

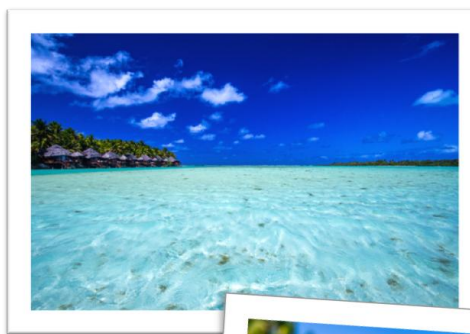
If at any time we or our team can do anything more to help you get the most out of your stay, please don't hesitate to contact the Front Desk and ask for us or for the Duty Manager.

Enjoy!

Meitaki Atupaka,

**Mark & Sue Probert  
Resort Managers**

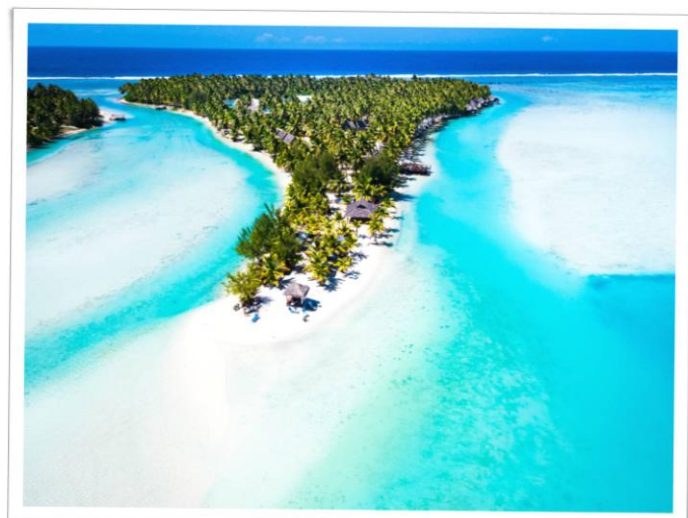
**AITUTAKI LAGOON PRIVATE ISLAND RESORT**



# 1. INTRODUCTION

## 1.1. THE COOK ISLANDS - the heart of the South Pacific

The Cook Islands is a natural pearl necklace of 15 islands with a total population of 17,000 scattered over some two million square kilometres of the Pacific Ocean. The Cook Islands sits in the centre of the Polynesian Triangle, just west of Tahiti and French Polynesia.



## 1.2. AITUTAKI

Aitutaki is a 50-minute flight away from the capital island of the Cook Islands group, Rarotonga. An idyllic island paradise, Aitutaki is home to world-famous Aitutaki Lagoon, heralded by many to be the world's most beautiful lagoon. The vast sea of shimmering turquoise will take your breath away. A visit to the Cook Islands is not complete without seeing Aitutaki Lagoon with your own eyes, with several flights every day.

## 1.3. GENERAL KNOWLEDGE

**People & History of Aitutaki:** The people of Aitutaki are Polynesian of the Maori race with close ethnic affinity to the indigenous people of French Polynesia / Tahiti (Maohi), New Zealand (Maori), and Hawaii (Kamaina). The people of Aitutaki are bilingual, speaking both Cook Islands Maori and English, and are largely descended from voyagers from the Society Islands and the Marquesas in what is now French Polynesia. The total population of the Cook Islands is around 17,000, of whom 2,000 live on Aitutaki and 12,000 on the capital island of Rarotonga. The people of Aitutaki are resourceful and hold pride in their cultural identity. Whilst the islanders are a typically conservative and religious people, the lifestyle is relaxed, casual and informal with the people being naturally friendly, easy-going and sociable.

**Food:** The Cook Islands produces a lot of its own fresh tropical fruits, vegetables, eggs, pork and fish, however many of the other foods available in our small island nation are imported. Because of the relatively low volumes combined with high freight, import duties and refrigeration charges, the price of imported foods (such as fresh, air-freighted milk or imported cool-climate vegetables like fresh broccoli or cauliflower) can be high in the Cook Islands in comparison to larger countries. Thus, you may find that due to these additional costs some meals and drinks may be priced a little higher than you may be used to.

**Water:** All water at **Aitutaki Lagoon Private Island Resort** has been through a water filtration and UV-sterilization system, which means your tap water has been through a comprehensive purification process. If you do however have any concerns you may prefer to boil your drinking water, or to buy bottled water from our Vaka Gift Shop, Flying Boat Beach Bar & Grill or Bounty Restaurant & Bar. Please note that only bottled water is served in all our Restaurants.

**Weather:** Aitutaki enjoys a pleasant climate year-round with relatively minor fluctuations in temperature and climatic conditions. June to September is our cooler season, whilst November through to March are our slightly warmer months, also known as our Frangipani Season.

As Rarotonga and Aitutaki are tropical islands in the heart of the South Pacific, passing warm tropical showers can be experienced at any time of year, without any specific pattern. The warmer months tend to be slightly wetter (statistically speaking anyway), but luckily if there is any rain it tends to fall overnight. The drier months from May/June to August/September range in

maximum temperature from almost 25 to 26½ degrees Celsius. The warmer season from December to March enjoys a maximum temperature range of between 27 to 29 degrees Celsius. It pays to remember that some of the most gorgeous blue sky shots that you see in brochures were actually taken in January one of the absolutely best months to visit, often picture-perfect! If you are dreaming of frangipanis and luscious mangoes, then definitely visit during Frangipani Season, especially December to February.

#### 1.4. AITUTAKI LAGOON PRIVATE ISLAND RESORT

**As the only resort set directly on the world's most beautiful lagoon, Aitutaki Lagoon Private Island Resort** offers one of the world's most romantic resort destinations. The **resort's exclusive private island**, Motu Akitua, is reached by a small private ferry, just a 2 minute ferry ride from the main island of Aitutaki. Encircled by broad champagne sand beaches lapped by the turquoise lagoon waters, and traced by swaying coconut palms, this is one of the South Seas' ultimate romantic retreats. Sister resort to the Cook Islands' iconic Rarotongan Beach Resort & Spa and adjacent adults-only (age 16+) boutique resort, Sanctuary Rarotonga-on the beach, **Aitutaki Lagoon Private Island Resort** is an intimate all-bungalow resort offering **the Cook Islands' only Overwater Bungalows** which offer direct access to Aitutaki Lagoon via a private landing, spellbinding lagoon views, two outdoor showers, his & hers vanities and a super king bed.

The resort also offers a wildly romantic, completely private couple's retreat, **Royal Honeymoon Pool Villa Princess Te Arau**, enclosed in its own lush tropical garden with a swimming pool, daybed pavilion, open-air spa, private outdoor shower temple, romantic 4-poster master bed and charming full kitchen / dining pavilion. Ideal for couples in love.

In addition, **Aitutaki Lagoon Private Island Resort** offers a range of bungalow types to suit your style. **Premium Beachfront Bungalows** and extra-spacious **Deluxe Beachfront Bungalows** are both set directly on the champagne sands with spectacular direct views of the luminous turquoise waters of Aitutaki Lagoon and tiny motu (isles) dotted on the horizon. The delightful **Beachfront Bungalows** overlook the aqua waters of the Full Moon Channel with stunning Aitutaki Lagoon beyond.

Enjoy the best dining views in Aitutaki along with fresh gamefish and vibrant local flavours at **Aitutaki Lagoon Private Island Resort's Flying Boat Beach Bar & Grill**, named in honour of the glamorous era of the Solent Flying Boats which plied the Coral Route (the pearls of the South Pacific) in the 1950s bringing such screen luminaries as Cary Grant, John Wayne and Marlon Brando to Aitutaki. The resort's poolside **Bounty Restaurant & Bar** is located beside the **swimming pool** and is named in remembrance of the first European to have discovered Aitutaki, Captain William Bligh, just 17 days prior to the infamous mutiny aboard the HMS Bounty. Memorable Island Night Shows with drumming and dancing on the white sands are held weekly at either Flying Boat or Bounty.

To ease away life's stresses **Aitutaki Lagoon Private Island Resort** offers our tropical spa therapy centre **SpaPolynesia Aitutaki** with a comprehensive spa menu, professionally-qualified therapist, inviting Jacuzzi whirlpool spa bath and cosy couple's sauna.

Get a taste of local culture and nature through the resort's **Daily Activities Programme** including stand-up paddle boarding, kayaking, fish feeding, snorkelling, guided nature walks, crab hunting & crab racing, coconut husking demonstration, lessons in island dancing, ukulele playing and coconut frond weaving and a range of other cultural activities.

To keep up your fitness there's the air-conditioned **Resort Gym** offering a range of quality fitness equipment including cardio, resistance and weight training.

**Aitutaki Lagoon Private Island Resort** also offers Aitutaki's only **conference room** ideal for boardroom-style meetings.



Other resort facilities at **Aitutaki Lagoon Private Island Resort** to make your stay comfortable and enjoyable include our **Vaka Gift Shop, Tour booking service, Guest Library, Guest Laundry and Guest Toilets & Showers.**

For more information on **Aitutaki Lagoon Private Island Resort** please visit [www.aitutakilagoonresort.com](http://www.aitutakilagoonresort.com) or phone 31 200 and ask the Front Desk for one of our Sales Team.

### 1.5. MOTU AKITUA – Traditional History

**AKITUA**, the islet or motu on which **Aitutaki Lagoon Private Island Resort** is located today, holds a significant place in the traditional oral history of the discovery of the island of Aitutaki.

In the modern European history of Aitutaki, the island was 'discovered' by Captain William Bligh of the **HMS Bounty** on 11 April 1789. The master and vessel later acquired certain notoriety in the annals of British naval history due to the infamous **Mutiny on the Bounty**.

In Polynesian folklore, ancient voyagers settled the island of Aitutaki several hundred years before.

This is the oral tradition of that discovery and settlement.

**Ru**, a paramount chief, navigator and successor to the powerful Ru-Chieftain title of *Avaiki-Atia* (Avaiki-Asia or Avaiki-of-the-West) embarked on a quest to discover and settle a new *avaiki*. While other chiefs and navigators with similar ambitions embarked on their quest accompanied by warriors, Ru left his homeland accompanied by his four wives (Paitu-Vaine), four brothers, and 20 beautiful maidens of royal descent (Pa-Tepairu-Vaine) on his voyaging double-hulled canoe called *Nga-Pu-Ariki*.

A violent storm struck during the voyage. While his crew feared for their lives, Ru prayed to the God of the Sea, Tangaroa, to subside the storm. Lo and behold, an island lay ahead glimmering in the light. Ru named the island Uta-taki-enua-o-Ru-ki-te-moana ("the-land-of-Ru-glimmering-at-sea"), believing that his God guided him to the island. The island today is called Aitutaki.

Some hanky-panky had ensued between the brothers and the maidens during the voyage, which led to jealousy and ill-feeling within the group. When hauling the canoe ashore through a channel, one of the brothers was purposefully tripped and was crushed on the reef by the weight of the canoe. Ru buried his brother, Veri-tua-Marō, on the nearby islet or motu. While he and his party rested on the islet to recover from their ordeal, Ru made a momentous personal decision.

Again, as was customary, a name was bestowed or given to signify an event or occasion of importance. Ru named the islet Uritua-o-Ru-ki-te-moana (the place where Ru turned his back on the sea), signifying Ru's decision to settle permanently and never to voyage again. The islet is alternately called A'aki-te-tua, also having the same meaning, i.e.: "to turn one's back (Ru's)...." It is from the latter that the present day name of the islet is derived: **"Akitua"**. As an astute leader, Ru knew that later voyagers will call by and likely to cause trouble and warfare. Arrive they did, and as they landed, he married off the maidens to the ranking chiefs and warriors of each canoe to form tribal allegiances to defend the island from later hostile voyagers. Ru sired many children, which extended the tribal bonding. Seventeen other canoes from different *avaiki* landed on Aitutaki during Ru's lifetime. Due to his mana (stature) and wise administration, Ru is said to have lived to a ripe old age. From these 18 canoes descended the people of Aitutaki today. However, Ru holds the distinction and reverence as the first discoverer and settler of Aitutaki.



# 1. GUEST INFORMATION

## 2.1. ACTIVITIES

**Aitutaki Lagoon Private Island Resort** is set on Motu Akitua, blessed with white sandy beaches and the best views of the world's most beautiful lagoon, Aitutaki Lagoon.

Our **Activities Hut** is open daily from 9am to 5pm and is located next to the **Flying Boat Beach Bar & Grill**. Our Activities Staff would be delighted to assist you with any equipment and information relating to the Resort's extensive complimentary activities and **Daily Activities Programme**.

The Resort offers a wide range of exciting recreational, sporting and cultural activities, many focused on **Aitutaki Lagoon** itself which is a marine sanctuary (ra'ui), declared by traditional leaders for the conservation of marine life within the zone. Fishing is not allowed, nor the removal of any shellfish, shells, sea stars (starfish) or any other marine life. The beautiful sandy white beach is blessed with all-day sun and fantastic sunsets, and the lagoon provides all-tide swimming and off-beach snorkelling in clear warm waters protected from the open ocean by the coral reef. Other complimentary beach and lagoon activities include kayaking, outrigger canoeing, fish feeding and stand up paddle boarding. We kindly request that you please do not take any of the Resort's equipment off the property, including beach towels and snorkelling gear. For your enjoyment, there are two swimming pools with sundecks, plenty of sun loungers and hammocks.

Our Activities Staff would be delighted to assist you with beach towels and equipment for complimentary resort activities such as snorkelling masks and flippers/fins, reef shoes (essential if you're exploring the magnificent marine sanctuary – please do not stand or walk on any of the coral life in the lagoon), kayak or stand-up paddleboard paddles, bicycles, volleyballs, large chess board pieces and a wide variety of board games. **Dial 335 for information**. Please note all equipment borrowed is day-use and must be returned to the Activities Hut before 5pm on the same day. Please note that all beach towels are not to leave the property; all lagoon cruises supply towels for your convenience.

Speak to one of our Activities Staff about our water sports, they have a wealth of local knowledge and experience of our lagoon conditions and our water sports activities such as SUPs (stand up paddle boards), kayaking, traditional vaka paddling and snorkelling. For something wildly memorable, paddle across the lagoon in a couple of the Resort's complimentary kayaks to the **nearby uninhabited island E'e to enjoy a delicious picnic for two on your own deserted beach**. Ask our team about our packed Picnic Lunch Menu for a delicious picnic to take with you.

We take the safety of our guests very seriously so please ensure that you follow our safety requirements issued when you pick up your activities equipment. Notify any staff member immediately if you see someone in trouble in the lagoon.

Excursions around the island of Aitutaki can be booked through our Tour Desk service at Front Desk. Experience memorable adventures such as a world-famous Aitutaki Lagoon Cruise with one of the reputable tour guides. These are Aitutaki's most popular tours which show you a whole new perspective on Aitutaki and are led by entertaining and informative guides:

- **Bishop's Cruises:** 32 foot catamaran "Lagoon Lova" with upstairs sundeck. Pick up at 10am from our Flying Boat Beach Bar & Grill. Drop off at 4pm. Includes two-island visit, BBQ lunch and bar service. They provide snorkelling equipment and towels. Operates

Mon-Sat. Maximum capacity is 45 people. Bishop's Cruises also offer a variety of cruise and private boat options.

[www.bishopscruises.com](http://www.bishopscruises.com)

- Go on an **Aitutaki Safari Tour** for the opportunity to visit ancient sacred sites, called marae, where rituals and sacrifices were once performed. On this **Cultural & Historical Tour** of Aitutaki's landmarks and villages hear how the ancient Polynesian warriors defended their island with the help of supernatural powers. Learn how the warriors of old voyaged long distances to experience the music and drums of the Are Karioi, the House of Entertainment, where marathons of dancing and courtship were held. Two half-day tours operate Sunday to Friday: 9am-12noon or 1pm-4pm. Pick-up and refreshments provided.

[www.aitutakiculturaltour.com](http://www.aitutakiculturaltour.com)

- **Teking's Lagoon Cruises** are small and intimate, ensuring a more personal experience. Local guides share their knowledge of the islands, their history and the culture that is Aitutaki, Cook Islands. Enjoy one of our tours or book a private charter. Operates Mon-Sat with pick up from 8.30am and drop off from 4.30pm.

[www.tekingtours.com](http://www.tekingtours.com)

- **Ru's Lagoon Cruise** is a locally family owned and operated business, whose boat is named after their late Great Grandfather, and Uncle "Ru". On the 3.5hr tour they aim to educate clients on the importance of protecting the Marine life for future generations, with a visit to the Aitutaki Marine Resources to learn how the precious "Giant Clams" are being protected, followed by snorkelling and a delicious BBQ then on to Honeymoon Island to see tropical birds nesting.

[www.facebook.com/ruslagooncruise](https://www.facebook.com/ruslagooncruise)

Other land and lagoon tours are also available. For more information please ask at our Tour Desk in the Lobby.

Aitutaki may seem small, but it offers a wide variety of experiences. With so much to see and do on the island, do give yourself plenty of time to see and do all the enjoyable things that you'd like to experience. Please feel free to speak to our Guests Services Manager or the Front Desk for any suggestions or assistance in putting together your personalized itinerary during your stay.

## 2.2. AIR CONDITIONING

All the Resort's bungalows and villa offer **individual air conditioning** and a ceiling or wall fan for guest comfort. To operate your air conditioning system, please follow these simple steps:

1. To turn your air conditioning ON or OFF, **take the remote control out of its holder** on the wall, point it at the unit and press the centre button ON/OFF.
2. To ADJUST the TEMPERATURE, press the arrow buttons down to lower the temperature, or up to increase the temperature. **To begin with we suggest you set it at about 22 degrees Celsius.** To maintain a comfortable temperature after the room has cooled down, please re-adjust it to about 24 degrees, and enjoy!
3. To ensure your air-conditioning unit works at its best please always **KEEP ALL WINDOWS & DOORS CLOSED** when operating the air conditioning. If windows and doors are left open with the air conditioning running, the unit will most likely fail because it is struggling to cool the great outdoors as well as your room. **The first sign will be that the air conditioning unit begins to leak and if this continues it will eventually freeze up and fail.**
4. **PLEASE HELP OUR EARTH:** To further prevent global warming and reduce power consumption please remember to **TURN OFF** your air conditioning when you leave your room.
5. Please **DO NOT REMOVE** the remote control or any batteries from your room.

Aitutaki is a special slice of paradise, and we are sure you will want to do all that you can to keep it that way. Please bear in mind that on the island, power **is generated by imported, non-renewable and expensive diesel**. We encourage you to **please use the air conditioning only when necessary, and always turn it off** (and all lights and other electrical appliances) when you leave your room. Meitaki Atupaka (many thanks) for your assistance in keeping Motu Akitua beautiful and Planet Earth healthy.

### 2.3. AIRLINES & INBOUND TOUR OPERATORS

<b>Air New Zealand</b> Rarotonga Airport <a href="http://www.airnz.co.nz">www.airnz.co.nz</a>	Reservations & Ticket Office Arrivals and departures	<b>Ph:</b> 26-300 <b>Ph:</b> 26-302
<b>Virgin Australia</b> Rarotonga Airport <b>E:</b> <a href="mailto:bookings@airraro.co.ck">bookings@airraro.co.ck</a>	Enquiries	<b>Ph:</b> 22-888
<b>Jetstar</b> Rarotonga Airport <b>E:</b> <a href="mailto:bookings@airraro.co.ck">bookings@airraro.co.ck</a>	Enquiries	<b>Ph:</b> 22-888
<b>Air Rarotonga</b> Rarotonga Airport <b>E:</b> <a href="mailto:bookings@airraro.co.ck">bookings@airraro.co.ck</a> <a href="http://www.airraro.com">www.airraro.com</a>	Reservations & Enquiries	<b>Ph:</b> 22-888
<b>Air Tahiti</b> Rarotonga Airport <b>E:</b> <a href="mailto:bookings@airraro.co.ck">bookings@airraro.co.ck</a>	Reservations & Enquiries	<b>Ph:</b> 22-888
<b>Island Hopper Vacations Ltd</b> Head Office, Nikao <b>E:</b> <a href="mailto:vacation@islandhopper.co.ck">vacation@islandhopper.co.ck</a>	Reservations & Enquiries	<b>Ph:</b> 55-035 Or 22-026
<b>Jetsave Travel</b> Head Office, Avarua <b>E:</b> <a href="mailto:jetsave@cooks.co.ck">jetsave@cooks.co.ck</a>	Reservations & Enquiries	<b>Ph:</b> 27-707 <b>A/h:</b> 20-710
<b>Tipani Tours</b> Head Office, Nikao <b>E:</b> <a href="mailto:tours@tipani.co.ck">tours@tipani.co.ck</a>	Reservations & Enquiries	<b>Ph:</b> 25-266

### 2.4. AIRPORT TRANSFERS

**Transfers to the Airport.** Pick-ups are usually just over **one hour prior to departure**, please check with Front Desk in advance. Our private ferry will be ready to pick you up from the Resort's Reception area at the scheduled time. You can call in advance to have your luggage collected from your room in readiness for your departure. Please give as much notice as possible of your need for assistance with the collection of your bags and allow a minimum of 30-45 minutes' prior notice.

#### **FROM AITUTAKI**

#### **AITUTAKI – RAROTONGA: MONDAY to SATURDAY**

<b>Flight #</b>	<b>Flight Departure</b>	<b>Arrival to Rarotonga</b>	<b>Transfer departure time from Aitutaki Lagoon Resort</b>
GZ613	0910	1000	8.00
GZ615	1140	1230	1030
GZ619	1640	1730	1530
GZ621	1910	2000	1800



**AITUTAKI – RAROTONGA: SUNDAY ONLY**

Flight #	Flight Departure	Arrival to Rarotonga	Transfer departure time from Aitutaki Lagoon Resort
GZ617	1230	1310	1130
GZ619	1440	1530	1550
GZ621	1710	1800	1820

**TO AITUTAKI****RAROTONGA – AITUTAKI: MONDAY to SATURDAY**

Flight #	Flight Departure	Arrival to Aitutaki	Arrival time at Aitutaki Lagoon Resort
GZ612	0800	0850	0915
GZ614	1030	1120	1145
GZ618	1530	1620	1640
GZ20	1800	1850	1910

**TO AITUTAKI****RAROTONGA – AITUTAKI: SUNDAY ONLY**

Flight #	Flight Departure	Arrival to Aitutaki	Arrival time at Aitutaki Lagoon Resort
GZ616	1115	1245	1305
GZ618	1330	1420	1440
GZ620	1600	1650	1710

**2.5. AITUTAKI TOWNSHIP**

Aitutaki is one of the Cook Islands' Southern Group islands, and Aitutaki itself has a number of smaller motu (islets) within Aitutaki Lagoon. Aitutaki is the name of the main island in Aitutaki, and the main township on Aitutaki is called Arutanga.

The township offers such essential services as the Cook Islands Post Office, Bank of the Cook Islands (BCI), Bank of the South Pacific (BSP), the Aitutaki Police Station (for your Cook Islands Driver's Licence or your scooter licence), Blue Sky Shop (our local telco), Maina Store and the Aitutaki Market for local produce and crafts on Saturday mornings. The **BSP has an ATM** money machine in Arutanga.

On Aitutaki **business hours** are Mon-Fri, 9am-3pm. **Saturday** is market day at the **Aitutaki Market** (beside the Aitutaki Wharf), from 6am to around 10.30am (but usually starts to wind down around 9am - we recommend you get there early!)

The market offers a small range of fresh local produce, cooked food and treats, drinking coconuts, arts, jewellery, carvings, handicrafts, T-shirts and pareu. Almost all facilities are **closed on**





**Sundays** for religious observance, or operate on restricted hours. **Aitutaki Lagoon Private Island Resort's** shop is open throughout the weekend.

## 2.6. BANKS

Full banking services are available at the **Bank of the Cook Islands (BCI)** and **Bank of the South Pacific (BSP)**.

<b>BCI – Bank of the Cook Islands</b>	Arutanga Village	Mon-Fri: 9am-12noon / 1pm-3pm	P: 31 001
<b>BSP – Bank of the South Pacific</b>	Arutanga Village	Mon-Fri: 9am-12noon / 1pm-3pm	P: 31 714

**Travellers Tip!** Because there is only one cash point (ATM) machine in Aitutaki, always make sure you've got enough ready cash for making purchases where credit cards aren't accepted, such as at the Local Market stalls, small local stores etc.

## 2.7. BAR

The **Flying Boat Beach Bar & Grill** at **Aitutaki Lagoon Private Island Resort** is open daily from 11am until late, with cocktail happy hour service from 5.30pm-6.30pm daily. The Flying Boat Beach Bar & Grill offers an extensive selection of fine wines, international beers, liqueurs, spirits, teas and coffees. We are proud of our Cocktail & Mocktail lists with a great selection of alcoholic and alcohol-free creations to tantalise your taste buds. Join our friendly bar staff and your fellow guests and relax with a cool drink on the Flying Boat's sundeck whilst drinking in the best lagoon views on Aitutaki anytime of day. Best of all, come watch the sun go down and the moon and southern stars come up. Dial 305 for Flying Boat Beach Bar & Grill.

## 2.8. BATH TOWELS

For additional bath towels please call Front Desk on "0". Please take care with cosmetics and banana and coconut oil, as these can leave permanent stains on the towels. We also ask that you please not use your face cloth to shine your shoes. Please do not use your bath towels in other areas of the Resort but your room. We do supply beach towels, contact Front Desk if you require.

## 2.9. BEACH TOWELS

Beach towels are available in your room, at the Activities Hut and through the Front Office. Please **do not take our Beach Towels off the property**. Please do not use your bath towel at the beach. All equipment borrowed is for same-day use only and must be returned to the Activities Hut before 5pm please. The Activities Hut is open daily 9am-5pm, dial 335.

## 2.10. BREAKFAST

Our Tropical Breakfast Buffet highlights the bounty of our tropical island paradise with an emphasis on fresh, seasonal, local organic whole foods such as coconut, pawpaw, mango, banana, watermelon, citrus, pineapple and dragon fruit complemented by sweet drinking coconut (nu) and an assortment of freshly baked breads, Danish pastries, croissants, pancakes with syrup, toast with a variety of spreads, ham, cheddar cheese, coffee and a selection of teas. Breakfast Classics are available off our A La Carte Menu at an additional charge. Our friendly restaurant team will be happy to assist you. Breakfast is served daily in the Bounty Restaurant & Bar from 7.30am to 10am.



### 2.11. CHECK-IN TIME

**Check-in time is 3pm.** When you check-in, please ensure that all your departure details have been confirmed with the Front Desk. It may be possible for you to enjoy an early check-in, for which an early-check-in fee applies. Early check-in applies from 6am or any time thereafter until 3pm. This service is subject to availability and requires advance booking, however you are welcome to inquire at Front Desk upon arrival should a last-minute opening have arisen.

### 2.12. CHECK-OUT TIME

**Check out time is 10am.** We appreciate your courtesy and co-operation in observing the check-out time so that we may prepare the room for our next guests. Late check-out after 10am may be arranged with Front Desk. Late check-out is subject to availability. Unless pre-arranged at the time of your reservation, late check-out cannot be confirmed at the Resort any earlier than 12 hours prior to departure. To arrange late check-out or other special requirements please contact Front Desk, dial "0". Please ensure your guestroom key is handed in at Front Desk at time of check-out.

### 2.13. CHURCH SERVICES & THE COOK ISLANDS CHRISTIAN CHURCH (CICC)

**Each Sunday Aitutaki's beautiful white coral and limestone churches fill with the soaring songs of worship of their congregations.** Visitors are most welcome to attend Sunday service. Please observe **modest attire** of shirts and long trousers for men, and longer-length skirts or dresses for women, preferably with sleeves (short or long). A bus from **Aitutaki Lagoon Private Island Resort** leaves at 9.30am Sunday for the **Cook Islands Christian Church**. The bus fare is NZ\$15pp return. A church donation will be much appreciated. At the conclusion of the service, you may well find yourself invited by the Pastor to enjoy island fruits and light refreshments in the nearby meeting hall with the congregation. For further information please contact the Front Desk, dial "0".

### 2.14. CHILDREN

**Aitutaki Lagoon Private Island Resort** welcomes guests aged 16 years and over.

### 2.15. CIGARETTES

All Resort guestrooms and restaurants are non-smoking. If you wish to smoke, please step outside to do so. Please completely extinguish and dispose of your cigarette butts thoughtfully - not in the gardens, walkways, decks, beach or the marine sanctuary please!

### 2.16. CLOTHES DRYING

There are clothes dryers in the Guest Laundry located next to the Resort's conference room, straight opposite Royal Honeymoon Pool Villa Princess Te Arau. Please **DO NOT** place any clothing over the light shades in your guestroom for drying. This damages the shades and is also a fire hazard. Laundry machines and dryers are token-operated. Tokens for washing machines and dryers can be purchased from Front Desk for NZ\$8 each, and Laundry Washing Powder sachets for NZ\$2 each. Please contact Front Desk on "0" should you require further assistance.

A standard washing cycle takes approximately 45 minutes. As a courtesy to other guests please retrieve your laundry shortly after completion of the washing or drying cycle.

## 2.17. COFFEE & TEA MAKING FACILITIES

Your Aitutaki Lagoon Private Island Resort bungalow is provided with coffee and tea making facilities. For additional supplies, please contact Front Desk on “0”. A range of coffees, hot chocolate and teas are also available at the Flying Boat Beach Bar & Grill

## 2.18. CONSULATES EMBASSIES & DIPLOMATIC REPRESENTATIVES

New Zealand, France and Germany have diplomatic representation in the Cook Islands. For diplomatic assistance to other countries, the **Cook Islands Ministry of Foreign Affairs & Immigration** may be able to contact respective representatives through the Cook Islands High Commission in New Zealand. Please note that **Visitor Entry Permits for the Cook Islands are valid for 90 days for New Zealand Citizens and 30 days for all other nationalities**. Visitors must be able to confirm proof of stay in accredited tourist accommodation when entering the Cook Islands.

**The following is a list of diplomatic relations (non-resident embassies) with the Cook Islands:**

Australia, Belgium, Chile, China, Cuba, Czech Republic, Fiji, France, Germany, The Holy See - Vatican City, India, Israel, Italy, Japan, Malaysia, Netherlands, Norway, Philippines, Portugal, South Africa, South Korea, Spain, Switzerland and Turkey.

[https://en.wikipedia.org/wiki/List\\_of\\_diplomatic\\_missions\\_in\\_the\\_Cook\\_Islands](https://en.wikipedia.org/wiki/List_of_diplomatic_missions_in_the_Cook_Islands)

### DIPLOMATIC REPRESENTATIVES

New Zealand	High Commissioner E: <a href="mailto:nzhcraro@oyster.net.ck">nzhcraro@oyster.net.ck</a>	Ph: 22-201
Germany	German Consulate in Rarotonga, Parekura PI, Avarua	Ph: 24-567
France	Honorary Consul E: <a href="mailto:avaiki@mac.com">avaiki@mac.com</a>	P: 28-242
Cook Islands	Ministry of Foreign Affairs & Immigration	Ph: 29-347

## 2.19. CREDIT CARDS

Major credit cards VISA and MasterCard are accepted at **Aitutaki Lagoon Private Island Resort**. Facilities are available at the Front Desk or the Flying Boat Beach Bar & Grill. Final payments can be made by credit card, bank transfer (so long as there is time for payment to clear before departure – please allow 3 business days), or cash (EFTPOS machines are available in town). If you require further assistance our Front Desk staff will be happy to help.

## 2.20. CURRENCY EXCHANGE

International currency exchange services are available at the Front Desk or alternatively you can exchange foreign currency at any of the three banks in town.

## 2.21. DAY ROOM

For your convenience **Aitutaki Lagoon Private Island Resort** offers day rooms from 6am to 6pm, or any time in between, subject to availability. Guests who have booked a day room enjoy the full use of their room and the Resort's facilities and services including complimentary Tropical Breakfast Buffet (available from 7.30am-10am), extensive Activities Programme, use of swimming pool, stand-up paddleboards, kayaks, beach towels, snorkelling gear, reef shoes, sun lounges, hammocks and more. The day room charge varies depending on the category of room available. After 6pm a full night's accommodation charge is incurred. Please contact the Front Desk.

## 2.22. DÉCOR & AESTHETIC

As a unique, character resort, **Aitutaki Lagoon Private Island Resort** is proud to showcase the skills and talents of local Cook Islands artists and artisans to immerse guests in a seamless blend of traditional and contemporary expressions of an authentic South Pacific aesthetic.

At **Aitutaki Lagoon Private Island Resort** many renowned Cook Islands' art forms can be viewed including an impressive carved wooden statue of Tangaroa the god of the sea and of fertility, carved staff gods, ceremonial spears and clubs.

Flowers are also a central part of Cook Islands life and are used daily for personal adornment and to grace our resort and the islands' homes and buildings, especially during Tiare Week each November, a tribute to the high esteem in which flowers are held in the Cooks.

## 2.23. DINING

We offer an exciting variety of dining options every evening ranging from our delicious A La Carte dining menu, stunning Seafood Platter, romantic Private Candlelit Dinners and Room Service. Menus include classic favourites with a tropical twist. Dinner is served nightly from 6.30pm to 9pm. Reservations are recommended. See under Restaurants for further information. To make your reservation please dial 305 or "0".

*Please note: Public Holidays incur a public-holiday surcharge at all the Resort's outlets.*

## 2.24. DISABLED & SPECIAL NEEDS FACILITIES

Most areas of **Aitutaki Lagoon Private Island Resort**, including the gift shop, are accessible by wheelchair. For more information about disability facilities please dial "0" for the Duty Manager.

## 2.25. DIVING

Aitutaki's clear, warm waters offer excellent visibility and diversity of marine life, making it an excellent destination for diving and snorkelling. If you'd like to explore our marine environment, please ask at Front Desk for information on dive operators.

## 2.26. DENTISTS

If you require dental attention, please dial "0" for the Front Desk. A dentist is available at the Aitutaki Hospital and can be contacted on P: 31-002.

## 2.27. DOCTORS

There are several qualified doctors in Aitutaki. If you require medical attention, our Front Desk staff can assist with information or transportation arrangements, dial "0". Or contact the hospital directly on P: 31-002. **Aitutaki Hospital** is open 24 hours and there is a doctor on duty at all times in case of emergencies. Charges apply for Visitor Consultations, medications or prescriptions.

## 2.28. DRESS CODE

Comfortable and casual resort wear is an acceptable standard of dress at **Aitutaki Lagoon Private Island Resort**. Swimsuits or bare chests are not appropriate in the Flying Boat Beach Bar & Grill or Bounty Restaurant & Bar. For your comfort and safety, we recommend that footwear be worn at all times in and around the Resort, and reef shoes within the lagoon.

Here are some suggestions for attire when attending:

- Church:** modest, tidy dress. For men, shirt sleeves and dress trousers/shorts; for women, longer-length skirt and blouse, or a dress, preferably not sleeveless.
- Town:** informal, casual and comfortable.
- Villages:** informal, casual. Brief attire such as bikinis or swim suits should not be worn.

**Beach:** topless sunbathing is not customary in the Cook Islands and may cause offence.

## 2.29. DRIVERS LICENCE

### **CARS**

Guests must be 21 years or older and hold a full current drivers licence from their own country in order to rent a car. Overseas car driver's licenses are now accepted in the Cook Islands.

### **MOTORBIKES**

All motorbike and scooter drivers are required to have a current Cook Islands Drivers Licence. If you need to take a test for a Motorbike Licence, there is a fee payable of NZ\$6.

Police Station opening hours vary so please call to arrange a time to visit them, P: 31-015

## 2.30. DUTY MANAGER

A Duty Manager is available from 8am to 11pm every day to offer assistance with any issues or matters of concern which you may have during your stay. Please dial "0".

## 2.31. ELECTRICITY

Voltage in the Cook Islands is 240Volt 50 HzAC. Three-pin plugs are used, the same as for New Zealand and Australia. Your room has been fitted with a dual voltage outlet for a 110-volt shaver. For any other 110-volt appliances (such as curling tongs or hairdryers) you will require a two-pin adapter (also called a converter) and a transformer. Adapters are available for sale from our Vaka Gift Shop.

## 2.32. EMAIL

Wi-Fi is available resort-wide. Wi-Fi charges are 450MB @ NZ\$10, 1500MB @ NZ\$30 and 3000MB @ NZ\$50. Full internet and email facilities are also available from 8am-9pm at the Internet Booth located in the Vaka Gift Shop. For your convenience, the applicable service charges can be posted to your room account. Please kindly be aware that we are a small remote island with one telecommunications supplier, and the local internet charges reflect this. Dial "0" for Front Desk.

If you request for any personal emails to be forwarded to the Resort, the email address to use is [info@aitutakilagoonresort.com](mailto:info@aitutakilagoonresort.com) Please advise the sender to write your name in the email subject line.



# EMERGENCY

## 2.33. EMERGENCIES

### FIRE EMERGENCIES

#### IN THE EVENT OF A FIRE

During a Fire Emergency, dial “0” for Front Office. Front Office will then dial **999** for the Fire Department dispatcher. The Fire Department requires the following information from us:

- Who is the caller?
- What is your location?
- What is the exact location of the fire?
- What type of fire is it?
- What is the intensity of the fire?
- Are there any victims trapped in the fire?
- Confine the fire by closing doors to the fire scene and securing potentially dangerous substances and or equipment.
- Do not hang up. They may require further information from you. They will take about 3-5 minutes to reach you.

#### WHAT YOU SHOULD DO

- Report the fire.
- Close all doors to prevent the fire from spreading.
- Get yourself to the nearest safe fire exit.
- Try to contain the fire if you are trained, and if circumstances permit.

### DURING AN EVACUATION DUE TO FIRE

- If you encounter smoke, find another exit.
- If you must exit through smoke, stay low to the ground.
- Check doors before opening. If door or door knob is hot, do not enter.
- Once you are out of the building, stay out.
- Give Firemen all information necessary- where fire is located, how many people are trapped if any, and if they require special assistance.

As with all emergency situations, do not run or cause any panic. Evacuate calmly. Move in a calm and orderly fashion out of the building.

#### EVACUATE IMMEDIATELY

Evacuate immediately to the Resort Lobby marked **X** on the below MAP. The Resort's co-ordinators will guide you from there.

# EMERGENCY

## MEDICAL EMERGENCY

In the event of a medical emergency, **dial “0”**. Front Office will then connect you to the Emergency Medical Services. Aitutaki Hospital emergency number is **31-698** or non-emergency is 31-002. The dispatcher there will receive your call and will require the following information from you:

- Your name.
- Your location.
- Your phone number.
- Type of emergency.
- Details of emergency.
- Number of fatalities if any.

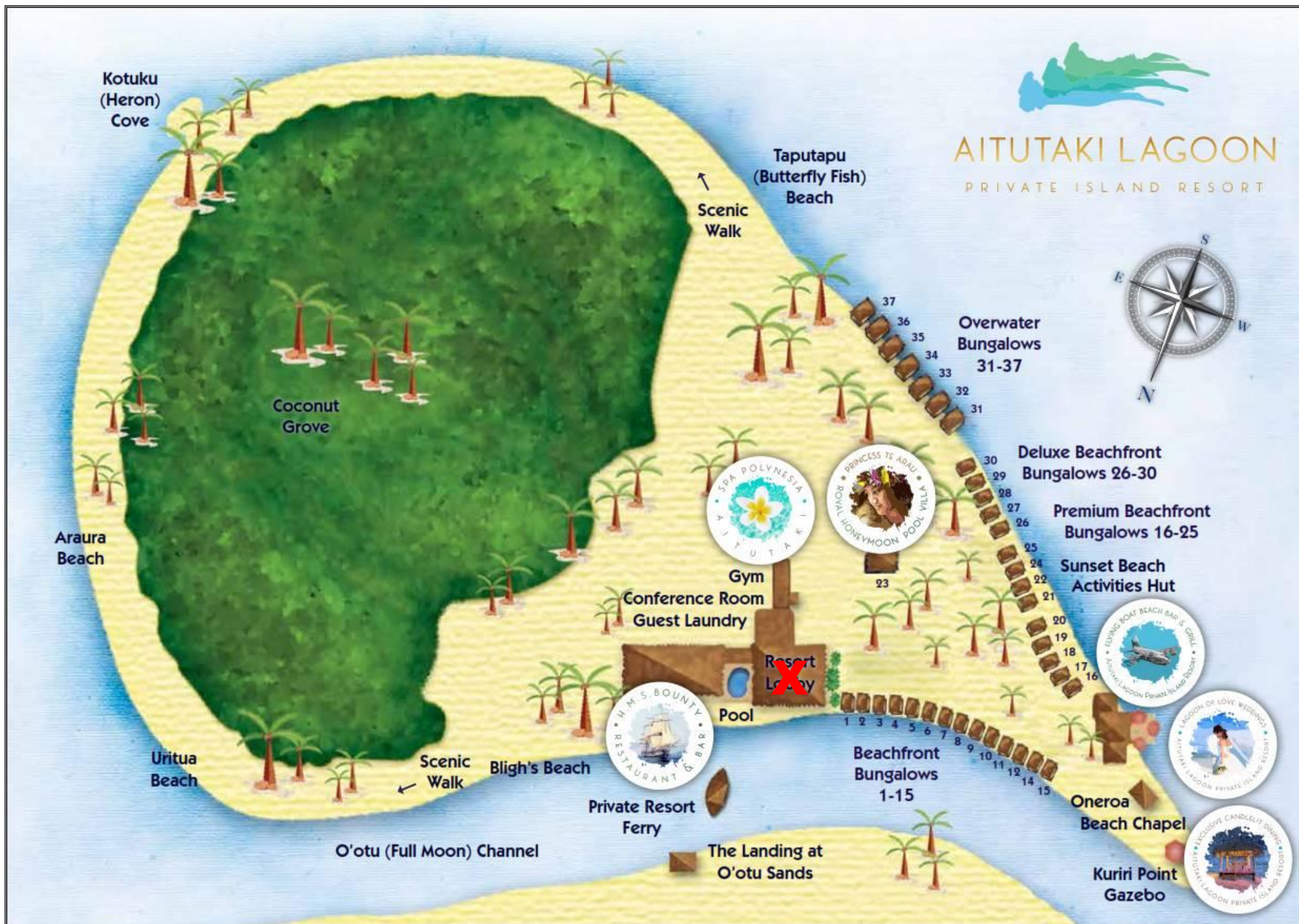
The dispatcher will then relay this information on to the Ambulance crew.

## CYCLONE & TSUNAMI EMERGENCIES

The Resort Manager will advise of all communications of alerts and warnings. With the advent of modern satellite tracking, the Resort is generally able to receive warning well in advance in the rare event that a cyclone or tsunami is expected. Regular updates can be viewed at Front Desk. In case of an evacuation the Resort Manager will advise to assemble in the Lobby. If you have any questions you are welcome to contact the Duty Manager or Resort Manager directly, dial “0”.

### **WHAT YOU SHOULD DO**

- Pack your bags and have them ready.
- Ensure you clear your room safe.
- Ensure all travel documents are with you, don't forget your passport.
- Do not panic during the evacuation, our co-ordinators will assist you.







#### 2.34. ENERGY & WATER CONSERVATION

Energy and water are limited resources on our beautiful small, remote island paradise. All electricity is generated using very expensive and non-renewable diesel, meaning our power bills are around five times what you would be used to (no exaggeration!). Please re-use your towel wherever possible (leave towels on the shower floor to indicate you would like your towel changed), and turn off taps, switch off lights, fans and air conditioning when leaving your room. This will greatly assist Aitutaki to conserve its limited resources and will be much appreciated. If you have any queries regarding energy or water, please contact the Duty Manager through the Front Desk on "0".

#### 2.35. FERRY SERVICE

The Resort's private ferry service operates between 7am to 11pm daily. Please see Reception or contact Front Desk for your boat ride. When returning to the Resort from the main island, please use the hotline telephone service located at the landing area across the Full Moon Channel, dial "0".

*Note: To operate the ferry service outside these hours there is a charge of \$100 per person, 24 hours notice is required. Any return after 11pm or prior to 7am incurs a charge of \$100 per person.*

#### 2.36. FIRE SAFETY PROCEDURES

In the event of a fire, dial "0" immediately to report the fire's location, then assemble in the Resort Lobby.

Each of our bungalows and villa is fitted with smoke detectors. In the event of a fire, please dial "0" from any phone and report the location of the fire to the Front Desk.

For more details refer to the Emergency Section in this Compendium.

#### 2.37. FIRST AID

To arrange first aid for minor emergencies, please contact the Duty Manager or Front Desk on "0". In more serious cases medical assistance should be sought. Panadol pain relief, insect repellent and basic first aid items are available for sale at the Gift Shop.

#### 2.38. FISHING

Marlin, Wahoo, Mahimahi (Dolphin Fish), Barracuda, Sailfish, Shark and Tuna such as Yellowfin, Albacore, Dogtooth, Skipjack and Big Eye are just a few of the exciting game fish that you can catch while fishing in the Cook Islands. Aitutaki's waters are amongst the richest in the world and offer exceptional deep-sea game fishing, saltwater fly and light tackle sports fishing. Due to the closeness of the reef there are no long journeys out to deep water, and lines are set once out of the harbour ensuring maximum fishing time. Most trips are half day on a boat-share, and private charters can be arranged. Aitutaki also offers some of the world's best bone fishing in our world-famous lagoon,

Catches usually remain with the boat although some companies do share it out and provide enough for dinner if the catch is sufficient.

Please contact the Front Desk for any enquires and to make your bookings. Full cancellation fees apply if booking is cancelled anytime after 6pm the evening prior to the planned excursion.

### 2.39. FISHING PERMITS, CATCH & RELEASE + MARINE SANCTUARY

The regulations state that all anglers must purchase a fishing permit before they start the process of fishing on any given day. This covers all fishing activities inside the lagoons at both Aitutaki and Manuae and is not restricted to particular fish species or methods of fishing. Regardless of whether an angler is fishing from a boat, the beach, with or without a guide – a permit must be pre-purchased.



Permit fees: NZ\$10 per day, NZ\$50 for 7 days, NZ\$80 for 14 days. Permits are available for purchase at the Boat Shed. If you are interested in a lifetime permit please contact the Cook Islands Ministry of Marine Resources, Richard Story P: 31-529.

Fishing without a permit can incur penalties as stated under the Cook Islands Fishing Act.

**All fishing activity inside the lagoon is “catch and release”.** Please note the fish must be in good condition for release.

**Aitutaki Lagoon Private Island Resort** is surrounded by a **Marine Sanctuary**, called a ra’ui in Cook Islands Maori (known as a rahui in New Zealand Maori). A ra’ui is a traditional taboo. In our traditional marine sanctuary, all fishing or the taking or disturbing of any shellfish, reef life, shells or coral from the lagoon around the Resort and for 100m beyond the reef is banned. We appreciate your observance of the ra’ui.

### 2.40. FOOD PRICES

The Cook Islands produces a lot of its own fresh tropical fruits, vegetables, eggs, pork and fish, however much of the food available in our small island nation is imported, such as meat. Because of the relatively low volumes combined with high freight, duties and refrigeration charges, the price of imported foods (such as fresh airfreighted milk or imported fresh vegetables) can be high in the Cook Islands. Despite this we endeavour to keep our prices competitive with similar resorts in the South Pacific.

### 2.41. GIFT SHOP

The Vaka Gift Shop is located next to the Front Desk. The gift shop is open seven days from 7am-9pm and stocks some of life’s little essentials such as toiletries, pharmaceuticals, confectionary and second-hand books. The shop also offers a selection of gifts and souvenirs, including jewellery, resort wear, polo & T-shirts, Cook Islands handicrafts, books, cards and postcards as well as a selection of beers, wines and non-alcoholic beverages.

### 2.42. GOLF

The Aitutaki Golf Club welcomes visitors to play on its nine-hole course. The green fee costs NZ\$10. You can also hire a set of clubs for NZ\$20. The golf course is open weekdays from 8am-2pm and also features a 19th hole (the all-important club bar!). Saturday is for members only and the course and club are closed on Sundays. The Aitutaki Golf Club is approximately 10 minutes from **Aitutaki Lagoon Private Island Resort** by car. For any enquiries and bookings please contact Frond Desk, dial “0”.

### 2.43. GUEST FEEDBACK

As our valued guest who’s enjoying a wonderful experience here with us in Aitutaki, please feel free to share your comments on: [www.tripadvisor.com](http://www.tripadvisor.com), [www.facebook.com](http://www.facebook.com) or drop us a line [resort.manager@aitutakilagoonresort.com](mailto:resort.manager@aitutakilagoonresort.com)

If you are experiencing any issues or concerns during your stay, please contact the Resort Manager immediately for assistance, dial “0”.



#### 2.44. HAIRDRYER

For your convenience, there is a hairdryer attached to the wall in your bungalow or villa bathroom. To operate the hairdryer, please first switch on at the wall.

#### 2.45. HONEYMOON – ROYAL HONEYMOON POOL VILLA PRINCESS TE ARAU

Aitutaki's exclusive Royal Honeymoon Pool Villa Princess Te Arau is a secluded retreat fit for a king and his queen, set on the magical private island of Motu Akitua, Aitutaki Lagoon, Cook Islands. Named Villa Princess Te Arau in honour of the favourite wife of legendary Polynesian navigator, Chief Ru, who first discovered Aitutaki, the Royal Honeymoon Pool Villa Princess Te Arau is designed for luxurious tropical living and features a draped four-post super-king bed, flat-screen TV, air-conditioning and ensuite bathroom with glorious open-air rain shower temple. The private pool is flanked by a spa bath pavilion on one side and a romantic thatched daybed pavilion on the other, and a separate third pavilion houses the full kitchen with indoor / outdoor dining. Fully enclosed in a lush private garden, the tropical-luxe Villa Princess Te Arau showcases polished island hardwoods and black pearl-shell worked by local craftsmen into beautiful flooring, feature furniture pieces and objects d'art used throughout the villa. Guests of Villa Princess Te Arau can also access the services of SpaPolynesia Aitutaki, Flying Boat Beach Bar & Grill, Personal Wedding Planner, tour desk, gift shop and complimentary stand-up paddle boarding, snorkelling, fish feeding, outrigger canoeing, bicycles and ura (hula) lessons at **Aitutaki Lagoon Private Island Resort**. Villa Princess Te Arau has a wildly romantic ambience ideal for falling in love all over again, whether on your first...or on your fifth honeymoon! An idyllic, luxe and exclusive honeymoon hideaway. A lovely balance is to spend some nights at the Villa and some nights in an Overwater Bungalow – the best of both unique experiences. For further enquires, site inspection or bookings please contact Front Desk, dial "0" from within the Resort.



#### 2.46. HOUSEKEEPING

Your room is serviced daily between the hours of 9am-5pm. If you require additional pillows, blankets, towels, room supplies or laundry service, please dial "0". If your DO NOT DISTURB sign is out, your room will not be serviced. If you would like to request a room service time, please contact Front Desk.

#### 2.47. ICE CREAM – GIFT SHOP

Our Vaka Gift Shop stocks a variety of gourmet novelty ice creams and ice blocks for your enjoyment.

#### 2.48. ICE

Your in-room ice bucket can be filled at either of our Restaurants during opening hours.

#### 2.49. INSECTS

Your room and surrounding outside areas are regularly sprayed for unwelcome pests. The Resort is however sensitive to concerns about the effects of sprays on human health, so there is a limit to the amount of spraying that can be safely carried out. Please use your mini bar fridge for food storage at all times, bearing in mind not to overstock and thus over-tax the fridge. Please do not leave open food items sitting around your room. Any sweet foods especially, when left outside of the fridge or dropped into bedding such as pieces of fruit, dried fruits, biscuit crumbs and so on, will attract tiny sugar ants into your room in no time. Should you have any unwelcome visitors

please feel free to use the insecticide spray provided in your room. For further assistance please contact Front Desk, dial “0”.

**Travellers Tip!** Please remember that in the tropics things grow to lush proportions, and while some pests may look bigger than at home, they are more of a nuisance than anything. Many insects are attracted to light, so it will help to turn off your lights when leaving your room at night. And as mentioned above, it is very important not to leave opened food sitting around anywhere inside your room or on your deck – please store this in your mini fridge. Talking of visitors, sometimes a moko (a gecko) may find her way into your room in the early evening – she’s after insects or little tidbits of soft, sweet fruits like banana or pawpaw. Other than sometimes making a clicking sound (her ‘bark’) and occasionally leaving her ‘calling card’ she is completely harmless to humans (insects though are in real danger!) She will mostly scurry about on the ceiling or upper walls near the light and will go into hiding during the broad of the day (probably outside among the leafy bushes).

Please ensure you take appropriate protective measures for mosquitoes and sand flies.

## 2.50. INTERNET & EMAIL FACILITIES

Resort-wide WIFI is available at **Aitutaki Lagoon Private Island Resort** including in your bungalow or villa, poolside, at Bounty Restaurant & Bar, Flying Boat Beach Bar & Grill and the Lobby. Please see Front Desk to purchase your preferred plan (prices include 15% Government VAT):-

450MB - NZ\$10 (expires after 7 days)

1500MB - NZ\$30 (expires after 10 days)

3000MB – NZ\$50 (expires after 14 days)

Full internet and email facilities are also available from 8am-9pm at the Internet Booth located in the Vaka Gift Shop. For your convenience, the applicable service charges can be posted to your room account. Please kindly be aware that we are a small remote island with one telecommunications supplier, and the local internet charges and speed reflect this. Dial “0” for Front Desk.

If you request for any personal emails to be forwarded to the Resort, the email address to use is [info@aitutakilagoonresort.com](mailto:info@aitutakilagoonresort.com) Please advise the sender to write your name in the email subject line.

## 2.51. ISLAND TIME

The Cook Islands are renowned for our warm friendly people and relaxed pace of life - “Island Time”. Tuning into island time ensures you completely relax and enjoy your holiday here. To avoid frustration please consider that any timings you are given may be more of an approximation than a deadline. Remembering this will save you unnecessary stress. Slow service however is not acceptable within the Resort; please dial “0” for the Duty Manager if you experience any issues.

**Travellers Tip!** Take a walk down the beach. Turn around and walk back at half the pace. Now you’re starting to get into the groove of Island Time! You know what they say, “when in Aitutaki, do as the Aitutakian’s do”!



## 2.52. IRONS & IRONING BOARDS

Your bungalow or villa comes equipped with an iron and ironing board.

### 2.53. KAYAKING & STAND-UP PADDLE BOARDING

Aitutaki Lagoon is one of the best places anywhere to enjoy kayaking and stand-up paddle boarding, and **Aitutaki Lagoon Private Island Resort** offers guests a fleet of complimentary stand-up paddleboards and one-and two-seater kayaks, plus the Daily Activities Programme regularly features guided tours with members of our Activities Team who enjoy sharing their extensive local knowledge and yarns.

For **safety** reasons, it is compulsory for kayakers and stand-up paddle boarders to wear the safety vests offered when you pick up your paddles from the Activities Hut.

*The Resort will not be held responsible if safety requirements are not followed.*

### 2.54. KEYS

For your convenience and safety, please leave your room key at Front Desk when leaving the Resort and ensure the door to your room is properly closed and locked. If your Room Attendant finds your door unlocked and your room unoccupied when servicing it, the attendant will lock the door upon leaving to ensure the security of your belongings. Replacement charge for a lost, damaged or misplaced room key is NZ\$45.

### 2.55. LAUNDRY

For same-day laundry service Monday to Friday, please place your laundry in the special plastic bag provided in your room, complete the Laundry Docket and advise Front Desk by 10am on phone "0" to have it picked up. Your laundry will be returned by 6pm.

### 2.56. LIBRARY

The Resort has a **Guest Library** located in our Vaka Gift Shop, speak to one of our Front Desk team for location. Please help yourself to the free use of our wide range of books and return after use.

### 2.57. LOST PROPERTY

For assistance with items that have been lost or found please contact Front Desk on "0".

### 2.58. LUGGAGE

To have your luggage collected or stored please dial Front Desk on "0". If you require luggage storage you can store luggage in the Resort's storage area free of charge until your return. The Resort takes every care to ensure the safekeeping of your luggage but cannot accept any liability for your belongings whilst they are in storage.

### 2.59. LUNCH

Our Flying Boat Beach Bar & Grill opens at 11am daily and offers a delicious variety of dishes, lunch and light meals from. Dial 305 or Front Desk on "0" for reservations.

Should the island be experiencing inclement weather then all-day dining is held at our more sheltered Bounty Restaurant & Bar beside the Pool and Lobby.

### 2.60. MAINTENANCE

For any maintenance required to your room please do not hesitate to contact the Front Desk on "0".

### 2.61. MAIL

Outgoing mail is posted daily from Monday to Friday. Please drop your mail at the Front Desk for posting. Dial the Front Desk on "0" for further information.

## 2.62. MARINE SANCTUARY – RAUI

**Aitutaki Lagoon Private Island Resort** is surrounded by a Marine Sanctuary, called a ra'ui in Cook Islands Maori, which has been placed by the elders of the local community. A ra'ui is a traditional taboo, in this case a traditional marine sanctuary banning any type of fishing or the taking or disturbing of any shellfish, reef life, shells or coral from the lagoon around Motu Akitua and for 100m beyond the reef. The ra'ui provides valuable protection for the marine life in our area of Aitutaki Lagoon, which is especially beneficial because – being a dynamic, sparkling clean lagoon – Aitutaki is an important breeding area for fish. Not only has this protection of the natural habitat been a big environmental boost for the lagoon life in Aitutaki, and hopefully a source of much enjoyment for generations to come, but it has also meant that all of our guests who love to snorkel have been able to witness an ever-growing kaleidoscope of teeming, friendly tropical fish! For more information on Aitutaki Lagoon's marine life and to see a reef fish spotting chart, please contact the Activities Hut on 335.

## 2.63. MOSQUITOES/MALARIA/DENGUE FEVER

There is **no malaria** anywhere in the Cook Islands.

**Dengue fever** is a flu-like illness spread by the Aedes mosquito, which tends to bite around daybreak and dusk.

**Dengue is endemic (ever- present) in Fiji, Tahiti and on Australia's East Coast (Queensland). Most of the time the Cook Islands is completely free of this disease** as the virus is not permanently present here, but on a few occasions, we have had it brought in by people travelling here from other countries. On those occasions, our Ministry of Health has instituted an island-wide eradication campaign and has always advised the public of any reported cases. There are 4 different strains of the virus. Young children, the elderly and those with compromised immune systems tend to be most at risk. Note that even where there are outbreaks of dengue, by far the great majority of people affected are residents, and rarely do tourists contract this flu-like illness. Also, not all mosquitoes on the island are carrying or are able to carry the virus, and mosquitoes generally have a very limited flying range. For your comfort and safety our bungalows and villa have insect screens to keep out mosquitoes which, due to the Resort's proximity to the coast, are not common day or night. Mosquitoes can be a nuisance on parts of the main island further inland, particularly during the warmer months of the year, and it is recommended you take precautions against being bitten if you plan to trek or safari into the interior. Wear a strong insect repellent, take some vitamin B1 tablets to change the texture and taste of the skin making it unpleasant for mosquitoes, and/or wear clothing that covers areas of skin that are susceptible to being bitten, such as the arms, back, lower legs and ankles.

House-proud islanders all around Aitutaki are regularly inspected to ensure they are taking all possible measures to minimize mosquito-breeding sites. In fact, Aitutaki, having no snakes, scorpions or other poisonous land creatures such as poisonous spiders, is one of the safest places on Earth to visit, and both the public and Government agencies continue to work to ensure that this remains a true paradise, which visitors can explore and enjoy with peace of mind.

Please assist us to keep the Cook Islands free of dengue by following the simple guidelines outlined in this advisory statement below from the Ministry of Health:

*Dengue can produce symptoms like those of other diseases such as influenza. It is caused by a virus carried by a particular species of day-biting mosquito, from a sick person to a healthy one. It can take 5 to 15 days from contact to when the first symptoms may begin to appear.*



***The symptoms include:***

- Sudden high fever
- Pains in the muscles or joints
- Headache and backache
- Pain on moving the eyes
- Skin rash, with or without itching
- Loss of appetite and weakness

*If you experience any of the above symptoms or signs within the next two to three weeks you are advised to seek medical assistance – see a doctor. At the same time please inform the doctor (or nurse) about countries you have visited recently and contact the Public Health Department of the Cook Islands Ministry of Health.*



#### 2.64. PARKING

Free parking is available for guests in the Resort car park, directly behind Josie Lodge Homestead situated across the waterway from Reception.

#### 2.65. PAVILION

**SAY ‘I DO’ WITH THE WORLD’S MOST BEAUTIFUL LAGOON AS YOUR WITNESS!**

Above them, the canopy of Oneroa Pavilion, beneath them, the champagne sands of Sunset Beach on the private isle of Motu Akitua, before them, the best views on Earth of the world’s most beautiful lagoon.

**THE PERFECT PARADISE WEDDING**

The Oneroa Wedding Pavilion is the perfect venue for the bride and groom alone in paradise yet is just as ideal for a couple celebrating their big day with those they love, accommodating up to 50 guests. Named in honour of Tekura-I-Oneroa, one of the 24 maidens brought to Aitutaki by legendary warrior and navigator Chief Ru in his voyage of discovery, the Oneroa Wedding Pavilion is also ideal for Private Cocktail Parties, Wedding Receptions and Private Dinner Parties.

#### 2.66. PHARMACIES

There is no pharmacy here on Aitutaki. The Resort’s Vaka Gift Shop and some convenience stores sell basic supplies such as Panadol painkillers, otherwise the Hospital can provide further medical supplies.

#### 2.67. PHOTOGRAPHY

**For the comfort and safety of guests unapproved Aerial Camera Drone photography is prohibited** around the Resort’s private island, Motu Akitua. Approval must be requested from the Resort Manager.

#### 2.68. POSTCARDS & POSTAGE STAMPS

A range of vibrant postcards are available at the Front Desk starting at NZ\$1 per card. Stamps and postcards are also available at Reception.

#### 2.69. PRIVATE FUNCTIONS /INCENTIVE GROUPS/WEDDINGS

**Aitutaki Lagoon Private Island Resort** offers your group a uniquely memorable experience combining international-standard function catering and facilities along with the magical charm of a top beach and lagoon destination located in the heart of the South Seas. We would be delighted to quote a tailored programme to suit your requirements for your workshop, seminar, meeting or conference.



The Resort is also the perfect venue for guests to enjoy small private festive occasions such as birthday parties, buffet dinners, receptions and cocktail parties.

**Aitutaki Lagoon Private Island Resort** offers our beautiful new **Over The Moon Wedding Package** as your foundation wedding package to which you can add from an array of customized additional options to design your own wildly-romantic tropical beach ceremony. For help planning your dream island wedding contact your Personal Wedding Planner on “0” or 303 or email [info@aitutakilagoonresort.com](mailto:info@aitutakilagoonresort.com)

## 2.70. PUBLIC HOLIDAY SURCHARGE

A 15% surcharge applies to food and beverage prices at the Resort on Public Holidays.

## 2.71. RECEPTION

Our friendly team at Front Desk will be happy to assist you with any information you require during your stay, feel free to contact them by dialling “0”, or personally meet with them at your convenience. Opening hours are from 7am until 11pm. We are pleased to help in any way we can. If you require further assistance, please ask at the Front Desk for the **Duty Manager** or **Resort Manager**.

## 2.72. RESORT SITE INSPECTION

Planning your return stay at **Aitutaki Lagoon Private Island Resort**? Wanting to recommend accommodation options to family or friends? Thinking about upgrading to an Overwater Bungalow? Or just curious? **Aitutaki Lagoon Private Island Resort** offers Resort Site Inspections at 2pm Monday to Friday which you are welcome to join. Feel free to meet one of our friendly Sales team members for a site inspection of our bungalows and facilities. Please call Front Desk on “0” for further information.

## 2.73. RESTAURANT, CAFÉ, BAR & ENTERTAINMENT

**Aitutaki Lagoon Private Island Resort** offers a variety of dining experiences with a selection of menus including Seafood Platter, A La Carte Menu, Royal Honeymoon Breakfast Menu, Gourmet Picnic Hamper and Room Service Menu.

### Restaurant Service Hours

Breakfast – 7.30am -10am, served in Bounty Restaurant & Bar

Lunch – 12pm - 4pm, served in Flying Boat Beach Bar & Grill (weather permitting) or Bounty Restaurant

Dinner – 6.30pm - 9pm served in Flying Boat Beach Bar & Grill (weather permitting) or Bounty Restaurant & Bar. Dance Shows on Monday and Saturday nights at 8pm (see below).

**On Monday nights we feature an Island Night Fire Dance Show with the Te Aito Dance Troupe, and on Saturday nights the Island Drum Dance Troupe, Te Oki Ou, perform from 8pm.** For dinner reservations dial the Restaurant on 305 or Front Desk, “0”.

Sampling the delights of the tropics is a must during any holiday in the South Pacific. Whether it be fresh gamefish, seasonal fresh tropical fruits or delicious traditional dishes, guests of **Aitutaki Lagoon Private Island Resort** can enjoy a wide array of exciting cuisine.

No location on Aitutaki surpasses the lagoon deck of the **Flying Boat Beach Bar & Grill** for majestic vistas of our stunning Aitutaki Lagoon. Open daily from 11am till late, with daily Cocktail Happy Hour from 5.30pm to 6.30pm. Enjoy breakfast in our **Bounty Restaurant & Bar** which also serves as a sheltered back-up dining location should our island be experiencing wet or windy conditions.

If you're in the mood for romance, then book a **Private Candlelit Dinner** under the stars of Kuriri Point served by your personal waiter. Pure heaven.

#### 2.74. ROOM SERVICE

For your added enjoyment and convenience **Room Service** is available daily from 12pm to 4pm and 6.30pm to 9pm. Feel free to order any selection of beverages from the Bar also. A room service charge of NZ\$9 per room delivery applies. Please dial Restaurant 305 or Front Office "0" to place your order.

#### 2.75. ROOM UPGRADES

During your stay, you may wish to **upgrade to a higher bungalow or villa category** for an additional fee. We would be delighted to arrange this for you subject to availability. Our categories are: Beachfront Bungalows, Premium Beachfront Bungalows, Deluxe Beachfront Bungalows, Overwater Bungalows and the Royal Honeymoon Pool Villa Princess Te Arau. All our bungalows offer: private balcony, individual air-conditioning, super king bed (or twin beds), flat screen TV, alarm clock radio, IDD phone with auto wake-up, in-room safe, filtered & UV purified water on tap, mini fridge, coffee/tea making, open-air shower, hairdryer, insect screen, fan, iron & board, daily housemaid service and room service.

Please contact the Front Desk on "0" for further information.

#### 2.76. SAFE - OPERATING YOUR ELECTRONIC DIGITAL IN-ROOM SAFE

To operate the safe please refer to the instructions or dial "0" for assistance.

#### 2.77. SECURITY

Aitutaki is one of the friendliest, safest places on Earth. However, crime exists even in Paradise, and you should be alert to opportunistic petty thieving and take sensible steps to avoid becoming a target. To assist with the safekeeping of your valuables please take advantage of your complimentary **in-room safe** and ensure you drop-off your guestroom key at the Front Desk when leaving the Resort.

Please ensure your bungalow or villa is locked whenever you go out, and do not leave any valuables lying about in your room nor leave your personal belongings out on your balcony overnight. Do not leave your valuables in a vehicle (locked or unlocked), nor walk away from your bags at a shop, on the beach or at the Airport.

Putting temptation in the way of even the most honest of people sorely tests them, and you would be wise to take these simple, standard precautions to ensure the security of your belongings. If you have any security concerns during your stay please call Front Desk and ask for the Duty Manager, dial "0".

#### 2.78. SMOKING

All Resort bungalows, villa, restaurants, lobby and public areas are **NON-SMOKING**. Please completely extinguish and dispose of your cigarette butts thoughtfully - not on the Resort beach, gardens or walkways please.

#### 2.79. SNORKELLING

A few steps from your beachfront bungalow at **Aitutaki Lagoon Private Island Resort** you can snorkel straight off the white sands of Akitua Island in the Aitutaki Lagoon Marine Reserve, protected from the open ocean by the natural coral reef. Swim in lovely warm waters with friendly tropical fish like the inquisitive butterfly fish which typically swim in pairs. If you've never done it before, you'll be amazed at how incredibly easy and rewarding it is, especially so because Aitutaki Lagoon is a **traditional marine reserve** (ra'ui) meaning that tropical fish here are protected from being fished so they can regenerate their numbers. And you can swim or snorkel at any tide in Aitutaki Lagoon. Our Activities Team will be delighted to provide you with snorkelling masks and flippers or reef shoes along with invaluable local knowledge to ensure you get the most out of your snorkelling adventure. Reef shoes are highly recommended for your protection and comfort when entering the lagoon for swimming or snorkelling and are available from the Activities Hut with our

compliments to all in-house guests. **Snorkelling lessons and fish feeding activities** are part of the **Aitutaki Lagoon Private Island Resort's Daily Activities Programme**.

## 2.80. SPAPOLYNESIA AITUTAKI

**SpaPolynesia Aitutaki** is located beside the Royal Honeymoon Pool Villa Princess Te Arau and is open Monday to Friday, 11am-4pm, with weekend appointments on request. For an appointment please dial "0". SpaPolynesia Aitutaki proudly uses the beautiful and luxurious Pure Fiji range specially developed in the islands using tropical plants to truly immerse you in Paradise. A selected range of Pure Fiji products for face and body are also available for purchase at SpaPolynesia Aitutaki.

## 2.81. SUNSETS

**Aitutaki Lagoon Private Island Resort** is set directly on Aitutaki Lagoon. At dusk, directly in front of the Flying Boat Beach Bar & Grill, the sky is often ablaze with a breathtaking show of colour. Experiencing one of these spectacular tropical sunsets will be a memorable part of your South Seas holiday, especially if you're kicking back on our lagoon deck with a long cool sunset cocktail freshly-created by our friendly and experienced Bar staff. Or take an evening beach stroll together with your beloved and gaze out at the shimmering waters of Aitutaki Lagoon as the twilight glow settles across the horizon. Sunset times vary throughout the year but look out between 6pm to 6.50pm from March to October, and from 7pm to 7.30pm during the longer summer months of November to February. Perfect for capturing a quick snap and uploading it to your Instagram or Facebook page with "Wish You Were Here."

**Travellers Tip!** Being in the Cook Islands any time between November to February/March (our Frangipani Season) is especially rewarding because it means you get to enjoy long summer days, gorgeous balmy tropical weather, frangipanis in bloom and ripe mangoes as well – perfect!

## 2.82. TELEPHONE SERVICES

Your room phone offers you direct dial local and international call services (IDD) and automatic wake-up calls upon request. **To obtain an outside line, dial 9. To call another room**, please dial the room number with a 2 in front e.g. the number for Bungalow 20 is 220. Country codes and information are listed in the front of the **Cook Islands Telephone Directory**, and for your convenience we provide a selected list of country codes here below. For any further assistance, dial "0".

**Travellers Tip!** Telecommunications charges in the Cook Islands are likely to be much higher than you are used to at home, due to the Cooks being a remote island location with only one telephone company allowed to operate here. In addition, there is also a hotel surcharge. For further information on call charges, please contact our Front Desk, dial "0".

Please note that billing commences by the telco provider 4 seconds after an overseas connection has been made, irrespective of whether the caller gets to talk to anyone or not. A charge will incur from this time forward until the receiver is replaced. Please ensure to fully replace the phone receiver after making your phone call.

## INHOUSE TELEPHONE CHARGES

Country	Country Code	Charges per minute NZ\$
Australia	0061	\$3.66
Fiji	00679	\$4.98
French Polynesia	00689	\$5.13
Germany	0049	\$9.60
Hong Kong	00852	\$9.18
New Zealand	0064	\$3.12
Samoa	00684	\$6.06

<b>Country</b>	<b>Country Code</b>	<b>Charges per minute NZ\$</b>
Hawaii	0011	\$6.42
United Kingdom	0044	\$9.60
United States of America	0011	\$9.60
All Other Countries		\$10.14
Local Mobile Numbers		\$1.00
National Calls (sister islands)		\$1.50
Local landline Calls		50c per call, for telephone numbers starting with 31xxx

Note all calls are automatically charged to your room account.

Please note all charges are subject to change without notice.

If you have any questions feel free to contact our Front Desk, dial "0".

### INTERNATIONAL DIRECT DIAL COUNTRY CODES

Dial 9 for an outside line, then 00, then the Country Code, the Area Code, and the Phone Number.

<b>Country</b>	<b>Country Code</b>	<b>Country</b>	<b>Country Code</b>
Alaska	1907	Italy	39
Argentina	54	Netherlands	31
Australia	61	New Caledonia	687
Belgium	32	New Zealand	64
Brazil	55	Norway	47
Canada	1	Russia	7
Chile	56	Samoa (American)	684
Denmark	45	Samoa (Western)	685
Fiji	679	Singapore	65
Finland	358	South Africa	27
France	33	Spain	34
French Polynesia	689	Sweden	46
Germany	49	Switzerland	41
Great Britain	44	Tahiti	689
Hawaii	1808	Tonga	676
Hong Kong	852	USA	1
Ireland	353	Vanuatu	678



## INTERNAL CONTACT NUMBERS + IDD

Department	Dial	
Front Desk / Reception	0	Contact Front Desk for all inquiries and to make Spa or Restaurant bookings
Flying Boat Beach Bar & Grill	305	The Flying Boat Beach Bar & Grill is our prime lunchtime and evening dining location but may be closed on some days or evenings, and dining is then held instead at Bounty Restaurant & Bar next to the Lobby. Contact Front Desk on "0" for further information
Bounty Restaurant & Bar	315	Open for breakfast and some dinners.
Outside line	9	To dial an outside line, dial 9 then the number.
International line	9-00	To make an international call, dial 9 for an outside line, 00 for international, then the Country Code (as per the table above), the Area Code, and the phone number.
Resort Manager	314	After hours, dial 306, or mobile 50-623.
Emergency	0	In case of emergency dial "0".

### 2.83. TELEVISION

Flat screen TVs are in all bungalows and villa with a selection of local and overseas channels.

### 2.84. TIME ZONES

As the Cook Islands is located **across the dateline** from New Zealand and Australia, it's **a day behind**. New Zealand and Fiji are 22 hours ahead of the Cook Islands, Australia is 19 hours ahead, and the USA and Canada are 3 hours ahead. Please note that these times are approximate only and do not factor in summertime Daylight Saving. The international time zone is GMT -10, so the Cook Islands are in the same time zone as Hawaii. As the Cook Islands is among the last places on Earth to see the sun set on each day, we were among the last to farewell the old Millennium!

### 2.85. TIPPING

Several Cook Islands Government publications over the years have suggested that tipping is offensive to Cook Islanders. Today this is far from true, as there is nothing more rewarding than having your efforts and hard work acknowledged.

If the service you have received has been outstanding and you feel that our Resort staff (from any department) deserve to have that recognised, please feel free to reward them with a tip; 10% might be a general guideline. It will be **much appreciated and gratefully received**, particularly as it is neither expected nor obligatory. If on the other hand the service you have received has not met your expectations, please contact the Duty Manager on "0".





## 2.86. OFFSITE EXCURSIONS

Contact Front Desk '0' to book your excursion. The island's popular tours include:

### BISHOPS CRUISE

#### Bishops Cruise - LOVA (Catamaran)

45 foot catamaran – 'Lagoon Lova', Upstairs sundeck, Pick up (Beach Bar) 10am - Drop off (Beach Bar) 4pm, BBQ Lunch, Bar Service, Provides – snorkelling equipment, towels, 2 island visit, Operates Mon-Sat, Capacity 30 person max.

**Bishops LOVA (Catamaran)** departs from the Flying Boat Beach Bar & Grill Deck (by the activity area) at 10am. Please collect your vouchers from front office on the morning of your lagoon cruise, note you cannot board the lagoon cruise without your voucher. Bishops Cruise provides snorkelling equipment, barbecued lunch and towels. we recommend that you take a bottle of water, a snack, sunscreen and a camera with you, you can purchase these from our gift shop. Take some cash or credit card to buy drinks and other souvenirs during your cruise. Guests are also advised to take their passport to get the unique stamp of One Foot Island.



**Bishops Cruises' – Smaller Vessel** Operates Mon-Sat, Pick up 9.15am by Bus, BBQ Lunch, Provides– snorkelling equipment towels, 5 island visit, return along eastern coast, Capacity 8 person max, Bishops Specialty Cruises, Honeymoon, Sunsets.

### TEKINGS CRUISES

**Teking Lagoon Tours** are small and intimate, ensuring a more personal experience. Local guides share their knowledge of the islands, their history and the culture that is Aitutaki, Cook Islands. Whether you are here on holiday, honeymoon, or celebrating a special occasion, Teking can add that special something you need to make your experience unique!

Enjoy the treasures of this South Pacific jewel... Snorkel in the crystal clear water and discover giant clams, a bounty of tropical fish, a spectrum of coral, ship wrecks, blue starfish and turtles... Visit uninhabited islands with lush native flora and fauna - the visual feast is endless.

Enjoy one of our tours or book a private charter today. You haven't truly enjoyed Aitutaki until you have been on a Teking Lagoon Tour!

### CRUISES AND THEIR DESTINATIONS

#### Akaiami

- Bishops Cruises (Lagoon Lova)

#### Maina

- Bishops Cruises (smaller vessel)
- Teking's Cruise
- Ru's Lagoon Cruise

#### Moturakau

- Bishops Cruises (smaller vessel)

#### One Foot Island (Tapuaetai)

- Bishops Cruises

### PRIVATE CHARTERS

All of the cruise operators are available for private charters. Please contact Front Desk on "0" for further information. Please advise your preferred pick up location as this can vary with different operators.



### 2.87. TOUR & RENT-A-CAR DESK @ Front Desk

Don't miss some of **Aitutaki's exciting adventures and attractions**, such as the Aitutaki Lagoon Cruise, Cultural Tour and Water Taxis. To find out more and make bookings, please dial "0".

### 2.88. WAKE-UP CALLS

Self-programming wake-up call facilities are available, and your room is also fitted with a Radio Alarm Clock which you can program at your convenience. For assistance in setting your alarm, please dial "0".

### 2.89. WATER

**Aitutaki Lagoon Private Island Resort** has in place a **water filtration and UV- sterilization system**, which means your tap water has been through a comprehensive purification process. If you do however have any concerns you may prefer to boil your drinking water, or to buy bottled water from the Flying Boat Beach Bar & Grill or from our Vaka Gift Shop. Please note that only bottled water is served in all our Restaurants.

### 2.90. WATERSPORTS

Speak to one of our Activities Team about the great water sports you can enjoy whilst here with us at **Aitutaki Lagoon Private Island Resort** such as **complimentary stand-up paddleboards, kayaks, traditional vaka (waka) and snorkelling**. They have the wealth of experience and information to share with you about our water sport activities and local conditions. Highly recommended is an early morning or late afternoon dip in our magnificent lagoon.

If you are unsure about water safety around our Motu Akitua private island, see our friendly staff in Activities. Please note if safety procedures are not followed the Resort will not be held responsible.

### 2.91. WATER SAFETY

We take the safety of our guests very seriously. Please ensure that you follow our safety requirements issued when you pick up your activities equipment. Notify any staff member immediately if you see someone in trouble.

Please be aware there is NO helicopter service or rescue helicopter service in the entire Cook Islands.

If the Resort believes that the water rescue team needs to be called out due to guest safety being compromised, an instant fee of \$250 is charged. For your own safety, please check with our Activities Team before going out on the water.

### 2.92. WEATHER

Unlike some nations closer to the Equator that have marked extremes in wet and dry seasons, Aitutaki enjoys a **pleasant climate year-round** with relatively minor fluctuations in temperature and climatic conditions. June to September are our cooler months, whilst December through to March is our warmer period, often referred to as our Frangipani Season. As Rarotonga and Aitutaki are tropical islands in the heart of the South Pacific, passing warm tropical showers can be experienced at any time during the year, and any time of day or night, without any specific pattern. The term 'rainy season' is however a complete myth when it comes to the Cook Islands, as there is no 'rainy season' here. The warmer months tend to be slightly wetter (statistically speaking anyway), but luckily if there is any rain it – very conveniently – tends to fall overnight. The drier months from May/June to August/September range in maximum temperature from about 25 up to 26½ degrees Celsius. The warmer months from December to March enjoy a maximum temperature range of between 27 up to 29 degrees Celsius. So even if there's a tropical shower, it's usually still warm and often sunny as well. It pays to remember that some of the most gorgeous blue sky shots that you see in brochures were actually taken in January, one of the absolutely best months to visit, often picture-perfect!

**Travellers Tip!** Don't get discouraged if you wake up and it looks like an overcast day; very likely it will have completely cleared by mid-morning. It's also wise though to 'make hay while the sun shines' as there are never any guarantees when it comes to the weather. In other words, don't wait until the last day of your trip to go on a special expedition, because it may well be raining on just that day! Thankfully tropical showers are usually warm and short-lived. Many people think it's best to avoid **November through to April**, yet these months are by no means uncomfortably hot. By avoiding these months travellers miss out on some wonderful, seasonal aspects of life on Aitutaki – our stunning Frangipani Season!

MONTH	MAX °C	MIN °C	SUNSHINE HOURS
January	28.8	22.9	179
February	29.1	23.1	171
March	28.9	22.6	181
April	28.2	22.0	174
May	26.6	20.4	164
June	25.6	19.3	169
July	25.2	18.6	177
August	24.9	18.4	182
September	25.3	19.1	177
October	26.0	20.0	185
November	27.1	21.0	178
December	27.8	21.9	181

### 2.93. WIFI + WIFI PLANS

Resort-wide WIFI is available at **Aitutaki Lagoon Private Island Resort** including in your bungalow or villa, poolside, at Bounty Restaurant & Bar, Flying Boat Beach Bar & Grill and the Lobby. Please see Front Desk to purchase your preferred plan (prices include 15% Government VAT):-

450MB - NZ\$10 (expires after 7 days)

1500MB - NZ\$30 (expires after 10 days)

3000MB – NZ\$50 (expires after 14 days)

### 2.94. DISCLAIMER

**DISCLAIMER:** **Aitutaki Lagoon Private Island Resort** has made every effort to ensure all information contained in our comprehensive **Guest Compendium** is current at time of publication. Please be aware that from time to time things do change and that it is wise to confirm all details before making your plans. The Resort also reserves the right to change dining, activities or other schedules or prices without prior notice. All information about tours and services supplied to us by other companies on the island, is supplied as a helpful service to you as our valued guest, and is not intended as a recommendation or endorsement of any company or activity. Your suggestions, updates or corrections are very welcome. Please email The Resort Manager on [resort.manager@aitutakilagoonresort.com](mailto:resort.manager@aitutakilagoonresort.com) The material published herein is copyright to **Aitutaki Lagoon Private Island Resort**.

***Kia Manuia & Meitaki Atupaka!***



Akitua Private Island | P.O. Box 99 | Aitutaki Lagoon | Cook Islands | **SOUTH PACIFIC**  
+(682) 31-200 | [Info@AitutakiLagoonResort.com](mailto:Info@AitutakiLagoonResort.com) | [AitutakiLagoonResort.com](http://AitutakiLagoonResort.com)  
Sister Resorts: [www.SanctuaryRarotonga.com](http://www.SanctuaryRarotonga.com) | [www.TheRarotongan.com](http://www.TheRarotongan.com)