



AT PARK CITY

Important Owner Updates

Dear Owner,

To ensure your stay with us is always a seamless and memorable experience, we have updated the following policies, fees, and information:

- **Comment Card at Check In:**
 - Owners and Guests are provided with a Comment Card at check in. Our staff work very hard to make your visit special and memorable and they look forward to receiving your feedback. We ask that you share the highlights of your stay with us!
*Complete and drop off the Comment Card at the Front Desk.
- **Check Out Time: 10:00 am / 4:00 pm arrival**
 - In order to prepare the units for arriving owners and guests, it is critical that all outgoing units be cleared to allow housekeeping to be able to turn the resort around. Your cooperation is very much appreciated in abiding by this policy. Storage for luggage is provided behind the Reception Desk.
- **Late Check Out Fees:**
 - \$75 late fee for all unapproved late check outs
- **House Keeping Services and Other Fees: All of our owners receive a unit which has had a full clean on arrival.** In addition, units are provided a mid week clean, which includes clean towels and trash removal. If you would prefer to have your room cleaned more frequently, we offer housekeeping services at a nominal fee. A menu of housekeeping services and other fees can be viewed and downloaded by clicking the link below.

[Menu of Housekeeping Services and Fees](#)

- **Pool and Hot Tub Hours - 10:00 am to 10:00 pm**
 - Babies without the proper diapers will not be permitted in the pool
 - 12 years and under are not permitted in the hot tub
 - 15 years and under are not permitted in the pool or hot tub area without adult supervision
 - 18 years or older in the Sauna/Fitness Center

- No Food, Alcohol or Glass in the pool area - \$150 fine for any violation
- Pool and Sauna policies are spot checked for compliance and enforced
- **Fitness and Game Room Hours - 6:00 am to 11:00 pm**
- **Business Center - 7:00 am to 11:00 pm**

**Extra Complimentary House Wares
& Amenities (Based on Availability)**

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| <ul style="list-style-type: none"> ● DVD Rentals available at Front Desk ● Ice Machines on the 2nd floor (ice bucket located in the room) ● Vending Machines are in the basement (main building) ● Room Compendiums ● Crock Pot | <ul style="list-style-type: none"> ● Humidifier ● Electronic Hand Mixer ● Pack & Play ● Roasting Pan ● Tea Kettle ● Spaghetti Pot ● High Chair (for children) |
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Unit Items: An inventory is taken of all items in each unit, including kitchen and utensils. Any missing or broken items will be charged on to the Owner or Guest's account.



For any questions or concerns, you can contact Owner Services below in one of the following ways.

Phone: (888) 267-4811
Hours: Monday to Friday 9am - 6pm MST
Email: owner@liftlodgeresort.com

Sweetwater Lift Lodge is proud to serve every one of our owners with outstanding customer service and honest, up-to-date information on your ownership and the state of the timesharing industry. We thank you for your continued trust and enthusiasm for the quality of our resort, programs, and services.

Sincerely,

The Sweetwater Lift Lodge
 Park City Homeowners Timeshare

FOLLOW US



Sweetwater Lift Lodge
 1255 Empire Avenue Park City, UT
 435.200.0300

Sweetwater Lift Lodge, 1255 Empire Avenue, Park City, UT 84060

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Housekeeping Services and Other Fees

If you would prefer to have your room cleaned more frequently, we offer housekeeping services for a nominal fee. Please dial '0' for housekeeping service.

Full Housekeeping Service: \$65 - Includes sheet change, full cleaning, towel refresh, towel removal and replacement of toiletry products, full dish wash, full vacuum, and full clean of all surfaces.

Partial Clean: \$45

Linen Change: Fresh change of bed linen - \$20

Trash and Towels: Every Tuesday. Includes towel exchange and trash removal.

Resort Service Fee: All exchangers and rental guests will be charged a daily resort fee. This fee covers hi-speed internet, one parking spot, fitness center, sauna, pool and hot tub use, hospitality center, and the wine and cheese events.

Parking:

- Owners are entitled to one parking spot per unit. Rentals and exchangers receive one parking spot which is included in the daily resort fee. Additional parking passes may be purchased for \$20 per day.
- \$250 fine on vehicles parked without a parking pass or parked in a non-designed spot will be booted or towed.
- Please do not park overnight in the Park City Mountain Resort parking lot. Your vehicle will be towed.
- Phase 5 Owners have assigned parking spots in Phase 5 garage.
- Main Building Owners: One parking spot available on Empire Ave. Units 31, 32, 33 have designated garage parking.
- Building 3 Owners: Primary parking is located on Lowell Ave., a city street in a residential zone. Displaying your issued parking pass will prevent vehicle from being ticketed or towed.