

GENERAL DESCRIPTION 2020

The Peninsula Resort & Spa is located in the heart of Crete on the outskirts of Agia Pelagia, only 25km from the capital city of the island, Heraklion.

This prime location allows for a secluded, relaxed environment and also gives one the ability to visit all of the island's prominent sites and attractions.

The resort is built amphitheatrically on a peninsula of distinctive natural beauty. Located between the bays of 'Mononaftis' and 'Psaromoura', the resort offers a unique panoramic view of the sea. It provides access to three different beaches, which are ideal for swimming and snorkeling due to the especially calm and crystal-clear waters of the area.

The complex is comprised of two main buildings as well as a network of Bungalows, which offer wonderful sea views. With a total of 270 guest rooms, the hotel offers a range of room types including: Double Rooms, Family Rooms, Suites and Bungalows. The decorative and architectural style of the hotel is simple yet elegant maintaining key traditional Cretan elements.

ROOM TYPES & DESCRIPTIONS

Standard All Room Amenities & Services

- Desk
- Independent Air Conditioner
- Satellite LED TV
- Telephone
- Refrigerator
- Walk-In Shower
- Wake-Up Service
- Safe Deposit Box (Surcharge)
- Wi-Fi Access (Surcharge)
- Balcony or Terrace
- Outdoor Furniture
- Electric Kettle
- Coffee/Tea
- Bathroom Amenities
- Hair Dryer
- Room Service (Surcharge)

■ Double Room | Mountain View

Min Occup: 2 | Max Occup: 3 | Min. Adults: 1 | Max. Adults: 3 | Max. Children: 2

These rooms are located in either the hotel's main building or the annex building and offer a simple, fresh and elegant feel. They consist of 1 King size bed and 1 single bed. Each room has an independent balcony or terrace with great garden or mountain views.

These rooms are ideal for couples or families with one child who seek the most affordable option.

■ Double Room | Sea View

Min Occup: 2 | Max Occup: 3 | Min. Adults: 1 | Max. Adults: 3 | Max. Children: 2

These rooms are located in either the hotel's main building or the annex building and offer a simple, fresh and elegant feel. They consist of 1 King size bed and 1 single bed. Each room has an independent balcony or terrace offering wonderful views of the sea.

These rooms are ideal for couples or families with one child who seek an affordable option with the added advantage of the great sea views.

■ Superior Sea View Room

Min Occup: 2 | Max Occup: 3 | Min. Adults: 1 | Max. Adults: 3 | Max. Children: 2

These rooms are located in the hotel's main building. They offer a minimal yet elegant design. It consists of 1 King size bed and 1 single bed. They are more spacious than our double rooms and have double-pane sliding windows, offering uninterrupted panoramic views of the sea.

Our superior rooms are ideal for couples or families with one child who seek a touch of greater comfort.

■ Junior Suite | Sea View

Min Occup: 2 | Max Occup: 3 | Min. Adults: 1 | Max. Adults: 2 | Max. Children: 1

Our Junior Suites are located in the hotel's main building or in the surrounding, smaller buildings amidst the hotel gardens closer to the sea. They consist of a unified bedroom with a King size bed and a small living /sitting area with a sofa bed. They each have a terrace or balcony offering great views of the sea.

Our Junior Suites are ideal for couples seeking a greater touch of luxury and comfort.

Extra Amenities/Services:

- 1 Free À la Carte Dinner (for 3-night stays and longer)
- Water Bottle Daily
- Bathrobe, Slippers & Special Toiletries
- Safe Free of Charge
- Free Wi-Fi Access
- Fruit Basket & Wine Bottle
- Outdoor Armchairs
- Personalized Support from Guest Relations Officer

■ Superior Sea View Room with Individual Pool

Min Occup: 1 | Max Occup: 2 | Min.Adults: 1 | Max.Adults: 2 | Max.Children: 0

These rooms are located in the hotel's main building closer to the beach and offer a terrace with an individual private pool. They consist of a King Size Bed and offer a more stylish and individualized design.

These rooms are ideal for couples seeking the ultimate experience in terms of luxury and comfort.

Extra Amenities/Services:

- 1 Free À la Carte Dinner (for 3-night stays and longer)
- Private Pool with Sea View with Free Beach Towels
- Water Bottle & Various Refreshments Daily
- Bathrobe, Slippers & Special Toiletries
- Safe Free of Charge
- Free Wi-Fi Access
- Fruit Basket & Wine Bottle
- Outdoor Armchairs & Sunbeds
- Personalized Support from Guest Relations Officer
- Housekeeping Service 2x per Day (Upon Request)

■ Family Room | 2 Bedroom with Sea View

Min Occup: 3 | Max Occup: 4 | Min. Adults: 1 | Max. Adults: 4 | Max. Children: 3

These rooms are located in the hotel's main building. They consist of two bedrooms and one common bathroom. The master bedroom offers a King size bed, while the smaller bedroom is furnished with two singles. The master bedrooms have balconies or verandas that offer excellent sea and pool views.

These rooms are ideal for families who wish to have greater comfort. This is our most affordable family room.

Extra Amenities/Services:

- Individual A/C Unit in Each Bedroom
- Individual Flat Screen TV in Each Room

■ Bungalow | 2 Bedroom with Sea View

Min Occup: 3 | Max Occup: 4 | Min.Adults: 1 | Max.Adults: 4 | Max.Children: 3

These rooms are located in the peripheral areas of the main building amidst the gardens, closer to beach. These rooms consist of two bedrooms and a common bath. The master bedroom includes a King size bed, while the second is furnished with two Singles. The master bedrooms all have balconies or verandas that offer excellent sea and pool views.

Our bungalows are ideal for families who wish to have greater privacy and prefer to be closer to nature.

■ Family Suite | 2 Bedrooms Sea View

Min Occup: 3 | Max Occup: 4 | Min.Adults: 1 | Max.Adults: 4 | Max.Children: 3

Our Family Suites are located either in one of the hotel's main buildings or in the surrounding areas amidst the hotel gardens. The master bedroom consists of a King size bed while the second bedroom has two single bed or a lounge area upon request. Both bedrooms have independent bathrooms while the master bedroom offers a spacious balcony or veranda, which offers excellent views of the sea.

These are the most luxurious family room types our hotel has to offer. They are ideal for families seeking a greater touch of comfort and privacy.

Extra Amenities/Services:

- Individual A/C Unit in Each Bedroom
- Water Bottle Daily
- Individual Satellite LED TV in Each Room
- Safe Free of Charge
- 1 Free Dinner at À la Carte Restaurant (for 3-night stays and longer)
- Fruit Basket & Wine
- Bathrobe, Slippers & Special Toiletries upon Arrival

ALL-INCLUSIVE PLAN

The All-Inclusive Plan we offer includes most of the services and amenities you will require on your holiday are included in a prearranged price. This will make your holidays both more affordable and crucially, stress-free! You won't waste any time worrying about your spending or budgeting for food and drink. Instead, you will enjoy an abundance of both, as well as other amenities throughout your stay at our resort.

By choosing our All-inclusive package, you will be able to enjoy a selection of foods, drinks and numerous other services. As an all-inclusive guest, you will be entitled to an unlimited amount, around-the-clock!*

* Our All-Inclusive is valid until 23:00pm

FOOD & BEVERAGE

Main Restaurant

Our guests may enjoy authentic Greek & Cretan cuisine as well as other diverse and contemporary options at our main restaurant. Take in the beautiful view of the sea as you enjoy a range of appetizing dishes, complemented by a delicious local wine or an alternative beverage of your choice. Theme nights are organized throughout the week.

The cuisine mainly offers Cretan and Greek flavours and include both vegetarian and vegan options. Our team is ready to accommodate in any way with guests that have special dietary requirements such as gluten or lactose intolerance etc.

À la Carte Restaurant / *Heremeti*

Our À la Carte restaurant focuses on authentic Cretan recipes with a gourmet twist. Disihes are prepared with the finest products that are locally sourced as well as various other recipes inspired from neighbouring Mediterranean kitchens. These include a variety of dishes ranging from homemade Cretan specialties, delicious, fresh salads, rich pasta dishes to various prime cut meats.

*Please RSVP at least one night in advance. *If you have booked one of the following Room Types, you are entitled to a meal free of charge: Junior Suite, Superior Sea View with Individual Pool & Family Suite.*

Bars

There are four bars, which operate daily in our resort. They all serve a range of beverages including a list of All-Inclusive Options. Our Snack Bar and Beach Bar both offer a variety of light meals and delicious snacks – a great option for our Halfboard guests and others who wish to try something different to the main buffet.

Lobby Bar

This bar is located in the main building, near the Reception. The **Lobby Bar** operates in the evening hours. It has a more atmospheric and romantic ambience. An ideal option for those who prefer a quieter and calmer setting.

Pool Bar

The open-air **Pool Bar** is our largest bar and includes the theatre & dancing stage. The evening entertainment takes place here. This bar has a great panoramic view of the sea and offers a variety of refreshments and exotic cocktails.

Snack Bar

The **Snack Bar** is a self-service bar, which is adjacent to the central swimming pool. It is situated under a large pergola. Its prime location makes it the hub of our resort during the day. An ideal place to relax and socialize after a dive in the pool.

Beach Bar / TSIMENTO

Our **Beach Bar** is unique in that it is on a concrete platform situated literally by the sea. It is very popular amongst locals and may get quite busy on weekends. It is the ideal place to swim, relax under the sun. The bar offers a variety of dishes, drinks and cocktails.

** Bar programs may vary due to weather conditions. Please note that our Beach Bar is open during the Summer months (approx. 20 May – 30 September. This period may vary slightly).*

Pools and Beaches

POOL

Central Pool

The central pool is located near our resort's main building, by the Snack Bar & Restaurant. Sun beds & umbrellas are available free of charge. The animation team organizes various activities throughout the day here such as water gymnastics, water polo and various other games.

Sea-Water Pool

Sun beds & umbrellas are available free of charge for our guests. This pool offers a quieter atmosphere closer to nature, with the spectacular view of the sea. A kids' pool is also attached to the main pool. Enjoy a 270-degree view of the sea and have a refreshing drink from the Beach Bar.

Indoor Pool

The indoor pool is a great option during the Autumn & Spring months. Nevertheless, the retractable roof allows for this pool to be used throughout the season. Our Spa Centre is located here: one can combine a refreshing swim in the pool with a revitalizing therapy session. Sunbeds are available free of charge here.

Children's Pool with Water Slides

The Children's Water Slides are located by the Indoor Swimming Pool. They are ideal for children between the ages of 4 -12 years old. An enjoyable pass time for the little ones. The Mini-Club is also located near these slides. Children can play, make friends here and enjoy various activities organized by our animation team.

BEACHES

One of the main advantages of the hotel's location is that it provides easy access to three different beaches, which are ideal for swimming due to the especially clean, crystal-clear waters of the area.

'Tsimento' Beach Bar

The beach bar is unique in that it is perched on a platform by the very edge of the sea. It is the ideal place to relax under the sun whilst enjoying a cold beverage. Swim, unwind and take in the tranquility of the sea. It is also a good option for those who wish to avoid the discomfort of pebbles and sandy beaches. The bar offers a variety of dishes, drinks and cocktails.

‘Psaromoura’ Beach

This beach is located within a small, picturesque cape. It is a pebbly beach, which has a few sandy areas. Secluded from the built-environment, it offers a truly natural escape. ‘Psaromoura’ beach is also very popular amongst the locals from Heraklion. A small beach bar operates on this beach. The hotel does not operate the beach and so, sun beds and umbrellas are available at a small charge.

‘Mononaftis’ Beach

The beach of ‘Mononaftis’ is a few minutes away from the Reception. As there is lift access, which will take you up to a few steps away from the beach. It is largely a pebbly beach with certain sandy spots. A couple of taverns and an all-day bar operate on this beach: they are open until quite late at night. Furthermore, a fully certified scuba diving center, which collaborates with our resort, can be found here. The beach is public and therefore, sunbeds and umbrellas are available at a small charge.

SPA & WELLNESS

Our Spa is located in the annex building under our Indoor Pool and offers a variety of high-quality massage treatments, beauty therapies, and a Hamam and Sauna. Top quality Greek Spa products are used for all therapies. We follow a holistic, therapeutic philosophy that aims to stimulate and rejuvenate the five senses.

Hamam

Enjoy a relaxing and cleansing experience in our Hamam. Help your body release toxins and open up your skin's pores. Our staff members will provide you with fresh towels and slippers. You may also take a cool shower afterwards using our facilities.

Sauna

De-stress, detoxify and relax in our Sauna. Ideal place to reduce muscle tension after long walks exploring the island or swimming the sea! Our staff members will provide you with fresh towels and slippers. Enjoy any treatment and use the Sauna for free!

** The Sauna and Hamam are both complimentary with the use of one of our massage or beauty therapies.*

ACTIVITIES & MORE

Animation, Evening Entertainment, & Mini-Club

The animation team consists of an experienced, multi-lingual group of professionals

who organize a variety of daily recreational activities for both children and adults.

A typical day consists of a morning exercise session, aerobics and/or aqua gym, group sports as well as a variety of games & activities, which take place in tandem at the Mini-Club for children aged 4-12. Evening entertainment is then provided at the resort's Pool Bar and Theatre (weather permitting). The day ends with music and dancing. The music stops playing at 23:00pm.

Activities include:

- Water Polo
- Gymnastics
- Aerobics
- Aqua Gym
- Darts
- Table Tennis
- Mini Football
- Half-Court Basketball
- Yoga/Stretching
- Volleyball
- Pétanque
- Open-air Cinema
- Couple Contests
- Mini-Club (Ages 4-12)
- Miscellaneous Games
- Dance Competitions
- Dancing Lessons
- Cabaret Shows
- Quizzes
- Sketches
- Mini-Disco for Children

Sports Facilities include:

- 2x Tennis Courts
 - Multi-Use Court
 - Table Tennis
 - Billiards
- * Equipment available free of charge*

Rent-a-Boat

Rent a boat from our Platform Beach. Enjoy a wonderful ride and discover beautiful beaches along the way. Anyone can be a 'captain' since there is no obligation to be a license holder in order to ride the vessel.

Quad Safari

Highlight your holidays with an adventurous off-road experience. A fun way to explore the island! Discover the surrounding villages, unique natural settings & take in the raw, Cretan landscape!

EVENTS

Over the years, the Peninsula Resort & Spa has gained substantial experience in the hosting of weddings, anniversaries, parties and conferences/events. One may choose from a variety of venues, large or small scale, but always with the wonderful view of the sea.

In close collaboration with our management team, you will have the opportunity to organize the perfect event at the venue of your choice. All details including food, drinks, decoration, music etc. will be discussed in detail so as to achieve the desired outcome.

Weddings and Baptisms

Panoramic sea views and our picturesque, Greek-style chapel are the key ingredients to creating a fairytale, island wedding. Affordable prices and our dedicated team make our resort an ideal venue choice. We can create your dream wedding!

Parties

Throw the party of the season! Dance and enjoy care-free moments at the Peninsula Resort & Spa. We can organize live music, local folklore dancing or alternative, latin/ballroom dancing events - you name it. Book our favourite DJ and celebrate!

Sports Camps and Retreats

Our resort is known to host various sport events & summer camps. You can do it all here. From Yoga to Brazilian Jiu Jitsu to synchronised swimming - the list goes on. If you own a school/academy, contact us for your next summer camp. An ideal way to combine rigorous training and enjoyable holidays under the sun.

Private Dinners

Organise a private dinner during your stay with us. Maybe you want to celebrate an anniversary, a birthday or indulge in a more private, romantic experience with your other half. Celebrate your special occasion at the Peninsula Resort & Spa. Contact us for our menu options.

Tailor-Made Packages

Our resort also offers various unique packages, such as our very popular **Romantic Package**, which is ideal for Honeymooners or our Bachelorette Package. Let us do all the planning for you. This is the perfect way to make your entire holiday a celebration!

Conferences and Meetings

Create a work station at the Peninsula Resort & Spa. Our facilities include two conference spaces, which are ideal for meetings, lectures and exhibitions. We can provide tables, chairs, a projector, paper boards as well as other equipment upon request. Escape from the mundane city routine to a more relaxed setting. A great idea for team building exercises!



ENVIRONMENTAL POLICY

At the heart of our philosophy is the respect for the environment, people, the local community and culture. Our company's policies and procedures reflect the management's direction and commitment to all critical environmental aspects such as energy, water, waste, nutrition and more.

Our customers are made aware of our environmental policy by making the pertinent information clearly visible in every room.

TOWELS

The commitment for the reuse of towels and bed linen is part of our organization's environmental policy:

- When the towels are hanging on the hanger, it means they don't need to be changed
- When the towels are in the bathtub or in the sink, it means they need to be changed
- Bed linens and towels are changed 2x per week unless customers request otherwise
- Excessive usage of cleaning materials is avoided by our housekeeping staff

ENERGY / WATER

Energy and water conservation practices are part of our hotel's environmental policy:

- Air conditioning unit and lights should be switched off when guests are not in the room
- Guests are kindly asked not to be wasteful with water
- The proposed temperature for air conditioning is 23°C in the Winter months and 26°C in the Summer
- Toilet paper should not be wasted or thrown in the toilet bowl - it should be disposed of in the bins

Energy

- ✓ Energy saving cards
- ✓ Environmental policy for heating and cooling systems
- ✓ Energy saving lamps
- ✓ Energy timers
- ✓ Mini-bus, urban buses and other alternative means of transport

Water

- ✓ Daily control for leaks (buildings)
- ✓ Environmentally friendly equipment
- ✓ Wash on-demand program
- ✓ Control of water quality
- ✓ Avoidance of bottling water

Recycling

- ✓ Plastic
- ✓ Paper
- ✓ Glass
- ✓ Batteries
- ✓ Lamps

Food / Drinks

- ✓ Locally sourced products
- ✓ Traditional meals
- ✓ Vegetarian options

Awareness

- ✓ Provision of environmental/cultural info
- ✓ Provision of alternative transportation
- ✓ Education of personnel
- ✓ Environmental awareness program
- ✓ Hosting and supporting thematic exhibitions