



WMC BUSCHMANN
wohnen-mieten-campen

www.camping-in-venedig.de

Cavallino, 08.04.2020

RONALD BUSCHMANN
Inhaber

Important information regarding the corona virus Circular Stand April 07. 2020

Dear guests of WMC BUSCHMANN,

with circular of April 07. 2020 we inform about:

1. the current situation at your booked vacation spot?
2. What measures WMC BUSCHMANN has taken?
3. Coupon instead of refund
4. Rebooking instead of reimbursement
5. Due dates and payment deadlines

To 1: What is the current situation at your booked holiday location?

Due to the current wave of COVID 19 disease, an emergency ordinance applies in Italy. At 08, in March 2020, the emergency ordinance became the state law. To contain and manage the COVID-19 infection valid until April 13, 2020 a mandatory travel and operational restriction of all employees, suppliers and the logistics on site. Touristische travel, are not allowed until April 13, 2020. After consultation with the campsite management, the opening will take place on May 20, 2020. After consultation with the management, a later opening is currently not planned.

To 2: What measures WMC BUSCHMANN has taken?

As a result of recent events and to protect our employees, on March 25th 2020 we decided to enable our employees to have their Home Office. Service provider activities that have been commissioned with the construction will be interrupted until May 01, 2020.

We understand that you have any questions about your upcoming vacation and ask you to send any inquiries to us via email at buchung@wohnen-mieten-campen.de. Of course gets every customer a reply to its request through any of us back. In this sense, we reckon with delays in processing. We would like to apologize for this in advance and ask for your understanding.

We advise the guests in the order of their arrival date can treat, ask we you to contact us now only conditionally.

If your booking is affected (arrival within the next 4 weeks) we will contact you as soon as possible. Of course, we understand all questions about your booked vacation that arise from current reports.

To 3: coupons instead of refund

Since the Corona crisis is an exceptional situation, this situation unfortunately also requires extraordinary measures.

We would like to continue to be able to offer our services, secure jobs, strengthen the economy and continue to satisfy our customers.

Therefore, after a thorough examination and consultation with experts, we decided to refund the already paid travel price in the form of a travel voucher in the event of cancellation.

This measure applies IMMEDIATELY, for all confirmed bookings made up to and including April 6, 2020 and for all affected guests who arrive by May 19, 2020.

The voucher is from the date of booking a trip, valid until December 31, 2021, for the redemption of a new Reservation valid and can be used on all our offers.

CAMPING IN VENEDIG
WMC BUSCHMANN
wohnen-mieten-campen

Via Leonardo Da Vinci 2c
39100 Bolzano (Italien)

Telefon: +49 151 52529161
Mail: info@wohnen-mieten-campen.de
www.camping-in-venedig.de

Vermietung von Wohnwagen auf dem Campingplatz Union Lido:

CAMPING IN VENEDIG
WMC BUSCHMANN
wohnen-mieten-campen

Via Fausta 258
30013 Cavallino-Treporti (Italien)
Telefon: +49 151 52529161
Mail: info@wohnen-mieten-campen.de

BOOKING-OFFICE:

Herr Ronald Buschmann
Telefon: +49 151 52529161
Mail: buchung@wohnen-mieten-campen.de

Bankverbindungen:

Geschäftskonto Italien:
Südtiroler Volksbank Bozen:
IBAN: IT61X0585611601050571331710
BIC: BPAAIT2B050

Geschäftskonto Deutschland:
Commerzbank Köln:
IBAN: DE78370800400144442601
BIC: DRESDEFF370

Steuernummer:

Codice fiscale: BSCRLD67A26Z1120
Partita IVA: IT04278840279
Numero REA: BZ-227902

Handelskammer:

Eintrag im Handelsregister der autonomen
Provinz Bozen Südtirol
Numero REA: BZ-227902



If the guest has not redeemed their voucher by December 31, 2021, the travel price already paid will be refunded. After reimbursement of the travel price, the voucher loses its validity.

With this measure we can make sure, that all guests, in any case, your entire balance is maintained and a pleasant, relaxing holiday, albeit delayed, nothing stands in the way.

This solution is supported by the German Travel Association (DRV) and the German Federal Government.

To 4: Change instead of refund:

This measure applies IMMEDIATELY, for all confirmed bookings made up to and including April 6, 2020 and for all affected guests who arrive by May 19, 2020.

In depending on the availability, is a free rebooking to a later period in the season 2020 granted and implemented. A claim to the same caravan is not guaranteed.

To 5: maturities and payment deadlines

We understand that you may not be sure whether your upcoming vacation will take place. If the remaining amount has to be paid, we ask you to pay the amount as usual. The (timely) payment of the total amount is not related to the possible cancellation of your vacation due to a coronavirus.

Otherwise your vacation may be canceled with the amounts already paid.

WMC BUSCHMANN endeavors to respond to all your wishes.

Therefore, we offer assistance to issues of refund or rebooking on.

Please mail us. Together we can check whether and under what conditions we can rebook or refund your vacation if you wish.

We thank you for your loyalty and understanding and look forward to welcoming you as a guest at Union Lido this year. Stay healthy

Yours sincerely

MANAGEMENT
WMC-BUSCHMANN
Ronald Buschmann
owner.