

RACK RATES
1 May 2019 – 30 April 2020

Low Season: 1 May 2019 - 31 October 2019

| | Bed and Breakfast | Dinner, Bed and Breakfast | |
|---------------|-------------------|---------------------------|-----|
| Forest Suite | 1 860 | 2 280 | PPS |
| Suites | 2 050 | 2 470 | PPS |
| Diamond Suite | 3 080 | 3 500 | PPS |

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| Low season special offer 1 May 2019 – 31 October 2019 | Stay for 4 nights and pay for 3 (4 th night on comp. B&B only) |
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High Season: 1 November 2019 - 30 April 2020

| | Bed and Breakfast | Dinner, Bed and Breakfast | |
|---------------|-------------------|---------------------------|-----|
| Forest Suite | 2 380 | 2 800 | PPS |
| Suites | 2 850 | 3 270 | PPS |
| Diamond Suite | 3 890 | 4 320 | PPS |

Rates:

Per person sharing per night (single supplement of 35% applies on total rate)

Invoiced and payable in ZAR and inclusive of 15% VAT

Subject to change without prior notice

Please re-confirm rates when making a booking

Maximum adult occupancy is two adults per suite

Minimum stay policy between the 10th of December and 10th of January – a minimum stay of 3 nights is required

Upgrade to Full Board from DBB rate at R690 Rack additional pppn sharing (normal commissions apply; includes local beers, house wines, all soft drinks, juices, teas and non-specialty coffees)

Rates Include:

Full English breakfast
Welcome drink on arrival
Complimentary sherry in the suites
DVD, music and book library available
Free Wi-Fi
Tea, coffee and shortbread in suites daily

Arrival & Departure Times

Check-In Time - 14:00 pm Check-Out Time – 11:00 am

Children Policy:

Children aged 12 years and older are welcome and are considered adults, and will be charged at the applicable rates.
Children under 12 years are accommodated strictly by prior arrangement with management only and subject to availability.
Dinner in the dining room is restricted to children from 12 years and older.

Transfers:

All transfers must be arranged prior to arrival.
Airport transfers can be arranged with reservations at an additional cost, depending on the amount of people.

Spa Bookings:

Our Spa facilities are in demand and we therefore require that these facilities are pre-booked.

Payments:

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|--|---|
| A deposit of 50% within 48 hours will secure your reservation. | 100 % payment required before arrival |
| The system will automatically release the booking after 48 hours if the deposit has not been paid. | All reservations must be confirmed in writing Deposits made for reservations are non-refundable. |

Balance of accommodation account is payable 4 weeks prior to date of guest's arrival.
Refunds of deposits / pre-payments are at the discretion of management and are dependent on the availability to re-let the rooms.
Payment from tour operators and travel agents should be made by internet transfer; if payment is made by credit/debit card a 3% surcharge will be added. CANCELLATION & REFUND POLICIES: may apply

Cancellation Policy:

In the event of cancellation, the following rules shall apply:

| | |
|------------------------------------|---|
| More than 90 days prior to arrival | : 5% cancellation fee of the total hotel cost |
| More than 30 days prior to arrival | : 10% cancellation fee of the total hotel cost |
| 30 – 20 days prior to arrival | : 25% cancellation fee of the total hotel cost |
| 21-15 days prior to arrival | : 30% cancellation fee of the total hotel cost |
| 14 – 7 days prior to arrival | : 50% cancellation fee of the total hotel cost |
| 7 - 0 days prior to arrival | : 100% cancellation fee of the total hotel cost |
| No shows | : 100% cancellation fee of the total hotel cost |

In the event of premature departure the full extent of stay as originally booked and confirmed will be charged.
Refunds and waiver of cancellation policies are at the discretion of management and the ability to re-let the suites.

Prana activities:

Picnics

To be enjoyed on the beach, in tranquil gardens or the privacy of your suite courtyard - allow us to help you select your perfect picnic spot
Additional touches such as a bunch of flowers can be arranged
Select your beverages from the menu

Golf

Clubs and equipment can be hired
Can be arranged at Olivewood Golf Course (Chintsa) or East London Golf Course
Transfers can be arranged

Ocean extreme

Enjoy the thrill of rubber-ducking in the waves (min 2 pax) of Chintsa Bay

Other activities

Emerald Vale Brewery Tour
Horse Riding
Masterchef Experience
Quad Biking
Game Drives
Elephant Experience
Surfing
Hiking
Mountain biking
Walking
Bowls
Tennis
Township Tour
Nelson Mandela Museum/Qunu Tour
Xhosa Experience Tour

For bookings and enquiries please contact Prana Lodge on +27 (0) 43 704 5100 or e-mail:
info@pranalodge.co.za

Honeymoons --- Spa Packages --- Functions --- Weddings



