

Dear Guest,

Fuji View Hotel’s policy to the guest(s) who have food allergy

Thank you for your inquiry. I would appreciate if you could read and understand our policy to the guest(s) who have food allergy:

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If you are allergic to a certain food, please send us a written information at least 7 (seven) business days prior to your arrival to the hotel. After reviewing your information, we would reply you whether we would take care of this matter or not.

Although we would take care of this matter, due to the following reasons we would NOT guarantee that the dishes we would serve are completely allergen-free foods.

- 1. Since our kitchen is just one kitchen and our cooking staff uses same cooking utensils for every menus (even though they are washed up every time), please note that there would be a risk of contamination.
- 2. We rely on food labeling by suppliers for information about foods’ ingredients.

If you have one of the following cases, I’m afraid we are NOT capable to meet your request with careful consideration of your health. In this case, please bring your own allergen-free foods to our restaurant. (Please notice us in advance.)

- 1. If you are very sensitive to very small amount of allergen(s).
- 2. If the allergen triggers an anaphylactic reaction.
- 3. If you have allergic reaction to multiple ingredients.

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If you have any further questions regarding our policy, please feel free to contact our reservation staff by phone or e-mail.

Sincerely,

Fuji View Hotel  
General Manager

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If you accept the policy above, please send us this form and the addendum #1 with your signature by return.

- Date of Arrival: \_\_\_\_\_
- Reservation Name: \_\_\_\_\_
- Guest name who has allergy: \_\_\_\_\_
- Address: \_\_\_\_\_
- Phone: \_\_\_\_\_

Addendum #1

Dear Guest,

Your information regarding allergen(s)

1. Please pick up allergen(s) listed below that would cause your allergy:

Name of allergen(s)	Symptoms, if any.

- 1.Egg (卵), 2.Milk (乳), 3.Wheat (小麦), 4.Peanuts (落花生), 5.Shrimp/Prawn (エビ),  
6.Buckwheat (そば), 7.Crab (カニ), 8.Salmon Roe (イクラ), 9.Kiwifruit (キウイフルーツ),  
10.Walnut (クルミ), 11.Soybean (大豆), 12.Banana (バナナ), 13.Yam (ヤマイモ),  
14.Cashewnut (カシューナッツ), 15.Peach (桃), 16.Sesame (ゴマ), 17.Mackerel (サバ),  
18.Salmon (サケ), 19.Squid (イカ), 20.Chicken (鶏肉), 21.Apple (リンゴ),  
22.Matsutake Mushroom (マツタケ), 23.Abalone (アワビ), 24.Orange (オレンジ),  
25.Beef (牛肉), 26.Gelatin (ゼラチン), 27.Pork (豚肉)

➤ The above 27 ingredients are designated as allergen under Japanese ordinance.

2. Did your doctor diagnose that you have allergy for certain allergen(s)?

Yes, No

3. Do you usually bring any medicine for the allergic symptoms? Yes, No

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If you accept the policy above, please send us this form with your signature.

➤ Date of Arrival: \_\_\_\_\_

➤ Reservation Name: \_\_\_\_\_

➤ Guest name who has allergy: \_\_\_\_\_

➤ ADDRESS: \_\_\_\_\_

➤ PHONE: \_\_\_\_\_