

# The Nathaniel Greene Restaurant and Tavern



Although our dining facilities are open to the public, we provide this private **survey to the membership of our club** - to gain specific insight into your needs and desires. A separate, and card is offered to the public. One of the excellent aspects of belonging to our club is the fact that we provide special service, instant recognition of your personal desires and we know and remember your tastes. These may be things that you are used to from high priced club memberships. Since we have no food minimums in each month, we pride ourselves on delivering club level service to you, regardless. You are very special to us!

The Nathaniel Greene Restaurant and Tavern is just one aspect of club membership. Would you be so kind as to let us know how we are doing while providing some positive comments? Thank you.

1. When I come into the restaurant or Tavern, and show my club membership card, I feel special and they treat me special:

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2. Every opportunity has been made by the staff to seat my party at a table of my preference:

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3. I have appreciated the special attention that I receive as a member and the capability to utilize the private rooms for events:

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4. I realize since there are no food minimums each month - that it is OK to pay my bill the night that I dine with my party.

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5. I have enjoyed the various private clubrooms around the resort and the fact that I have a special code key to get in.

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6. The food service provided in the private clubrooms has made me happy when I am there. I realize it is the policy of the resort to only need one person to request something - to put into effect, or really try hard to make it happen. The resort policy does not require broad consensus - when it comes to food service. With that in mind, other recommendations for making me even happier are:

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7. I would like to make the following kind recommendations about the menu inside the restaurant:

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8. Here is a neat idea for the tavern, underground:

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9. By not taking an adversarial approach towards the restaurant and tavern, I realize I can help make the entire operation even more successful - and this creates the opportunity to make even more people happy:

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10. I would like to take a moment to specifically applaud the following team member:

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11. I have traveled quite a bit around the world and here are a few fun ideas the really could add some extras ing or zest into this operation:

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12. My three favorite dishes have been:

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13. The three dishes I did not necessarily care for were:

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14. Here are some thoughts about the pricing on the menus and how they relate to other resorts and clubs that I visit:

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15. Overall, the member's goal is to help with kindness and uplifting leadership to make the resort better. With that in mind, I am willing to help isolate and identify the three best things that the restaurant and tavern does right now:

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