



HAIR STYLIST

We are looking for a service-oriented, organized team player with exceptional people skills to join our Salon team in this upscale boutique property. As a Hair Stylist you will be responsible for ensuring that guests of Haven Salon receive a seamless and memorable experience; ensuring consistency of salon treatments; providing appropriate home-care recommendations to guests; achieving sales goals, and spa/salon business objectives.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

- Perform professional cuts, styles, colours, and treatments
- Sell retail products
- Follow specific protocols to provide consistent overall treatment experience for guests of the salon
- Participate in effective, comprehensive and ongoing training programs for technical treatments and product knowledge
- Follow schedule for routine inspection and preventative maintenance of all salon equipment to ensure the safety and security of guests and staff
- Follow processes and timelines for inventory controls for all salon supplies
- Stay current with industry and fashion trends, maintain good standing in professional organizations applicable to technical background
- Perform miscellaneous tasks during downtime such as cleaning and restocking salon and spa common areas, laundry and other related duties
- Participate in program of promotional and educational events both internally for staff and externally for guests
- Maintain a workplace culture that places priority on exceptional guest service and employee satisfaction
- Develop and maintain effective and productive working relationships with all other departments in the hotel; may be called upon to participate in functions or activities outside the department

QUALIFICATIONS

- Minimum 3 years of progressive experience in a related salon environment
- Technical qualification/certification from a recognized school of hair design – minimum 1000 hours
- Proficient in men's and ladies' cuts, styles, and color techniques
- Must be adaptable to change and able to multitask calmly and efficiently, with an emphasis on follow-up, co-operation and courtesy
- Excellent verbal, interpersonal, listening skills
- Must be highly organized and detail oriented
- Aveda and Kevin Murphy product knowledge an asset
- Knowledge of the best practices and industry trends is essential
- Knowledge of computerized spa booking software, Excel, MS Office, and point of sale system an asset
- First Aid/CPR certification an asset
- Must be willing to work early and/or late hours in order to comply with operating times of the salon (seven days/week, including all holidays)

If you are looking for a challenging and rewarding career, send in a cover letter and resume by e-mail in Word, rtf, text, or PDF to careers@sidneypier.com or fax to 655-9764. Quote the Position Title in the *Subject* line of your email or fax. We thank all applicants in advance. Only those selected for an interview will be notified.