



## **ESTHETICIAN**

We are looking for a service oriented, organized team player with exceptional people skills to join our spa team in this upscale boutique property. As an Esthetician you will be responsible for ensuring that guests of the spa receive a seamless and memorable experience; ensuring consistency of spa treatments; providing appropriate home-care recommendations to guests; achieving sales goals, and spa business objectives.

**ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.**

- Follow specific protocols to provide consistent esthetics treatments for guests of the spa
- Participate in effective, comprehensive and ongoing training programs for technical treatments and product knowledge
- Follow schedule for routine inspection and preventative maintenance of all spa equipment to ensure the safety and security of guests and staff
- Follow processes and timelines for inventory controls for all spa supplies
- Stay current with industry trends, maintain good standing in professional organizations applicable to technical background
- A variety of shifts will be available; must be willing to work early and/or late hours in order to comply with operating times of the spa (seven days/week, including all holidays)
- Will be required to perform miscellaneous tasks during downtime such as cleaning and restocking therapy rooms and spa common areas, laundry and other related duties
- Participate in program of promotional and educational events both internally for staff and externally for guests
- Maintain a workplace culture that places priority on exceptional guest service and employee satisfaction
- Develop and maintain effective and productive working relationships with all other departments in the hotel; may be called upon to participate in functions or activities outside the department

### **QUALIFICATIONS**

- Technical qualification/certification from a recognized school of esthetics – minimum 1000 hours preferred
- Knowledge of facials, manicures, pedicures, waxing, tinting, makeup, back treatments, body scrubs, and body wraps
- Experience in a related spa environment an asset
- Ability to maintain appropriate record keeping for guests regarding spa treatments and product recommendations
- Must be adaptable to change and able to multitask calmly and efficiently, with an emphasis on follow up, cooperation and courtesy
- Excellent verbal, written and problem solving skills
- Excellent interpersonal, leadership and listening skills
- Must be highly organized and detail oriented
- Knowledge of the best practices and industry trends is essential
- Membership in a professional organization such as the Cosmetology Industry Association of BC (CIABC)
- Knowledge of computerized spa booking software, Excel, MS Office, and point of sale system an asset

If you are looking for a challenging and rewarding career, send in a cover letter and resume by e-mail in Word, rtf, text, or PDF to [careers@sidneypier.com](mailto:careers@sidneypier.com) or send a fax to 250-655-9764. Quote the Position Title in the *Subject* line of your email or fax. We thank all applicants in advance. Only those selected for an interview will be notified.