

Lake Arrowhead Chalets Reservations Information

Here are a few tips that will help all owners ensure that they receive their week each year:

1. Reservations can be confirmed by phone, on-line, fax, mail or in person. Vacation Resorts Internationals Central Reservations Department is open Monday through Friday from 6:00 a.m. until 6:00 p.m. and on Saturdays from 8:30 a.m. until 4:00 p.m. (PST). We can be reached at (949) 859-2181 or faxed to at (949) 587-2272. Our mailing address is as follows:

**Vacation Resorts International
25510 Commercentre Drive, Suite 100
Lake Forest, CA 92630**

2. Reservations are taken exactly 1 Year or less prior to the requested arrival date. For example, if you would like to confirm the week beginning December 22, 2006, we will begin confirming that interval on December 22nd, 2005 at upon opening at either 6:00 a.m. or 8:30 a.m. depending on the day of the week.
3. **Book early!!!** If you call prior to the year starting, you will be guaranteed a use week. If you call once the year has begun, we cannot guarantee that all owners will receive a week. The reason being, you own at a Float resort, and once the year begins & weeks start passing, owners start losing their weeks. So, protect your vacation and BOOK EARLY!
4. **Be flexible!!!** If you are planning to exchange your week, be flexible with the dates you request for your week at Lake Arrowhead Chalets. You do not have to travel on the dates that you confirm at your resort once you deposit your week with an exchange company. Your week is good for 2 years after the arrival date that you deposit.
5. Once you have confirmed your reservation at Lake Arrowhead Chalets and you would like to exchange that week, please contact your exchange company to deposit your week. Please remember that if you are planning to exchange your week, all maintenance fees must be paid in full through the year of the week you will be depositing for exchange. If you exercise the option of a payment plan, you must be current in your payments.

The staff at Vacation Resorts International is here to serve you and enforce the policies that are set by your Board of Directors. If you have any questions regarding your timeshare and how to confirm your reservations, please feel free to contact our office at (949) 859-2181.