



QUALITY INN OLD SAYBROOK

ROOM BLOCK INFORMATION SHEET & CONTRACT DETAILS 2018/2019



YOUR CONTRACT DETAILS

- Room blocks start off with 10 rooms
- Blocks are always at a discounted rate
- A valid credit card is required for all room blocks
- All room blocks have a 30 day cut off period. This means that 30 days prior, any rooms not picked up under the block will be released back to the public for sale
- The Quality Inn reserves the right to charge your credit card \$50.00 for any un-sold rooms out the room block. Ex: You block 10 rooms, 6 rooms sold, 4 rooms not sold, your card will be charged \$200.00 – Your card will **not be charged** until after your entire group checks out just in case you pick up additional rooms or if your guests booked outside the group block

- You have 30 days to cancel the contract – If you cancel the contract 29 days prior to your wedding, the Quality Inn reserves the right to charge your credit card the total amount of rooms blocked times one night stay at the rate given
- Each guest must supply their own credit card at the time of making their reservation. They have 24 hours to cancel to avoid a one night's room charge.
- We will not block more than 10 rooms on any given date. Once your group meets the original rooms blocked, if we have rooms available then we can add more to the block. The General Manager and the Front Office Manager are the only ones that can add rooms to the block.
- Please make sure your guests book by the cut-off date, failing to do so, they will not be able to get the special discounted group rate as agreed to on this contract. Making reservations through any other portal and that rate is higher or lower than agreed to on this contract, that guest will not get any further discounts or refunds



WHAT THE QUALITY INN OFFERS

- Free Hot Breakfast served daily from 7am-10am seven days a week
- Indoor heated salt water pool & seasonal outdoor patio
- Fitness room
- Free Wi-Fi throughout the hotel
- Fast easy check in & check out – experienced staff
- 24 Hour business center and Free coffee/tea in our lobby
- Front Desk staffed 24 hours a day
- Vending machines on all floors



ROOM BLOCK INFORMATION

- Gift bags are accepted for all room blocks, we do ask that you do not put individual names on the gift bags as we typically have several blocks on weekends
- We do not offer shuttle service, you are welcome to hire your own. The Quality Inn is not responsible for any vendor you hire
- The Quality Inn cannot guarantee early check in for your group
- The Quality Inn cannot guarantee late check outs for your group
- The Front Desk does it's best on blocking rooms near each other for room blocks, unfortunately at times, the room availability and occupancy will not allow it