

Tipping

Guidelines



Giving of tips is a very personal and individual matter, and it is neither our place nor wish to tell you whom to tip or how much, but since we do receive many inquiries from guests, we hope these simple guidelines will be helpful to you.

To those individual employees with whom you come in contact with daily and have personally provided exceptional service to you during your stay, we ask that those gratuities be given directly to them or placed in an envelope with their name and deposited in the box at the front desk.

These individuals may include:

- Dive Master
- Boat Captain
- Taxi Boat Driver
- Chefs & Kitchen Staff
- Waiter
- Bartenders
- Housekeeper
- Front Desk Staff
- Luggage Handlers
- Airport Host
- Photo Shop Staff

(Tips for your housekeeper should not be left in the room, but rather given to her directly or placed in the tip box.)

There is a “back of the house” tipping pool that includes those staff members with whom you do not come in direct contact with, yet play a major role in supporting all the services and programs at AKR and RIMS. Gratuities for these individuals can be placed in a single envelope labeled “Back of the House” and placed in the box.

These individuals include:

Ground keeping staff, maintenance staff, RIMS trainers and support staff, administrative staff, bus drivers, and security guards.

Finally, if you used the services of the Clinic and would like to leave a gratuity for the medical staff, this too can be left in the tip box at the Front Desk.

Tips may be made in cash or placed on your credit card. When placing tips on your credit card, please ask for the “Credit Card Gratuity Form” from the front desk. On this form, you should list the staff’s name and the amount that corresponds to that individual. Please sign your name at the bottom of the sheet, place in an envelope and then into the tip box.

Gratuities for services rendered should be extended on the last day of your stay.