



COLLECTION POLICY

Late charges are assessed on past due amounts. Additional late charges may be added if your payment is not received within the guidelines provided by your resort. Late charges apply October 31, 2019. Please note any payments not paid by October 31, 2019 will be assessed Late Fees and Collection Fees as set forth below and will not be waived.

The following collection policy applies:

1. 15 Days Past Due incurs a \$10 Late Charge Fee and a \$75 Collection Fee.
2. 30 Days Past Due incurs a \$35 Delinquent Charge
3. 60 Days Past due incurs a \$35 Delinquent Charge
4. Delinquent Interest Fees Apply at a rate of 12% per annum.

PAY BY CREDIT CARD?

You can now pay your bill by credit card through our Sweetwater Lift Lodge Owner Portal at: <https://owner.sweetwater-liftlodge.com/app/member>. Your Username is your Last Name + Name ID (i.e. Appleseed45678). If it is your first time logging into the owner portal and do not know your password, please contact Owner Services at 1-888-267-4811 or owner@sweetwater-liftlodge.com to reset your password.

CONTACT INFORMATION CHANGE?

Have you moved? Has your phone number or e-mail account changed? Through the Sweetwater Lift Lodge Owner Portal, you can also update your contact information, phone number, email address, and even print out upcoming reservation confirmations. Access the Owner Portal at: <https://owner.sweetwater-liftlodge.com/app/member>.

Visit the Sweetwater Lift Lodge website and Owners Area for more information about your ownership, newsletters, resources and benefits that you may not be aware of at www.sweetwater-liftlodge.com/owners-area.

Sincerely,

Sweetwater Lift Lodge