

THREE OAKS RESORT



Lake Norfolk, Arkansas

Welcome to **THREE OAKS RESORT**. We hope your stay will be relaxing, refreshing and all you are hoping it to be. Below you will find some helpful information about the resort and facilities, and answers to some common questions. If there is anything you need, please let us know and we will do our best to help.

PET POLICY- Due to past problems and at the risk of losing longtime customers we are implementing a **NO PET** policy with the exception of our cottage #11 with prior approval and a \$100 damage deposit and additional charge of \$15 daily per pet.

VISITOR POLICY – The cottages and all facilities of Three Oaks Resort are for exclusive use of our registered overnight guests only without prior approval. Please have all guests check in at the office. There will be a small fee for use of the resort and facilities for insurance purposes. All guests must leave by 9 pm.

We are a non-smoking facility inside any of the buildings. If you are found to have smoked inside the cabin, you will be charged a \$75 maintenance fee.

OFFICE AND STORE- Open 8:00am to 10:00pm every day during the summer months.

Pool - Never closes (during summer months.) However, we do shut the lights off at 10pm, which is quiet hour.

Laundry- guests laundry never closes. Please turn the light off when you are finished. We will be happy to exchange your dirty towels for clean ones in the office.

BBQ GRILLS – If your grill needs to be cleaned, please notify someone in the office. (Do not dump your ashes on the ground.) **ABSOLUTELY NO GRILLING ON ANY OF THE PORCHES**

DOCK LIGHTS – there is an on/off switch on the big tree between cottages 1 and 2 (green box) so you can operate them without assistance. Please turn them off if you are the last one up from the dock at night.

FISH CLEANING – Must be done in the fish cleaning station at the dock. **(NO FISH CLEANING IN or AROUND THE COTTAGES)**

RADIO/CD's/STEREOS – please use headphones or keep to a minimum level – Mother Nature doesn't like the competition.

TRASH – If your garbage can gets full, set the bag at the edge of the road and a staff member will pick it up. If you need an extra bag just ask in the office.

TROLLEY – You **MUST BE 16 YEARS OLD** to operate the trolley. Please follow the rules posted at the trolley; this will make it safe (and keep it running smoothly.)

SPECIAL EVENTS (summer months) – Check the board outside the store for a schedule of our special events and local area activities.

OTHER ACTIVITIES – More great stuff you can do at no extra cost: Billiards, horse shoes, Video games, shuffleboard, and Mini-golf. Parents, please supervise your children in the game room and golf course to avoid accidents and damage charges. The game room closes at 10 pm.

DISHES – Please wash any dining utensils you used before leaving.