



Dear Guest,

The Superior Oasis – Marquette’s #1 choice for travel accommodations, including the Comfort Suites, Days Inn, and My Place Hotel – would like to take a moment to update you on everything we are doing in the wake of the challenges posed by the spread of COVID-19.

We remain committed to promoting rigorous standards in health and safety and will continue to take that commitment to heart as we work to tackle COVID-19. Our hotel operators are working diligently around-the-clock to follow proper COVID-19 cleanliness procedures and protocols as outlined by the Center for Disease Control (CDC), World Health Organization (WHO), and our partners at ECOLAB as well as our three national brands.

Considering the current environment, all reservations arriving today through April 30, 2020 - including non-refundable advanced purchase rates booked directly through our brand websites - can be changed or cancelled at no charge up to 24 hours before your scheduled arrival. If you need to modify reservations booked through another travel site, please contact them for assistance.

More importantly, we are also taking steps to ensure your safety and the health and safety of our team members. We have installed hand sanitizer stations at each front desk area as well as each laundry room and increased our stock of personal protective equipment and cleaning chemicals. We are also hourly disinfecting all touch points in the hotels – from doorknobs and handles to elevator buttons and countertops. We are also asking our staff members to make the right choice and stay home when feeling ill as well as tasking our management team with watching out for any symptoms of the seasonal flu or the COVID-19 virus in order to take appropriate actions.

The situation we currently face is unprecedented in our 40 years of serving this community. We appreciate the support of the people and guests of Marquette and are proud to be able to play our part in resolving the COVID-19 outbreak.

Sincerely,

Frank and Linda Stabile, owners