

DDA – Fact Sheet

- 1. All Managers should be trained in Disability Awareness via 'Equality for Managers' module on Upskills
- 2. All emergency alarms in DDA toilets are audible alarms and are not routed anywhere. (checked monthly along with the routine panic alarm testing)
- 3. All emergency alarms in DDA bedrooms are audible only alarms and are not routed anywhere. (checked as part of PPM room checks with Housekeeping)
- 4. All disabled guests register at check in and be seated at the Concierge desk. Details are requested for evacuation purposes via our PEEP plans, and are then stored at Porters Lodge adjacent to the Fire Alarm. (PEEP – Personal Emergency Evacuation Plan) S:\All Users\Health & Safety\PEEP
- All egress for disabled guests are suitable and in good condition (ramp checks).
 (feedback from previous DDA guests has highlighted the steepness of Trevino House ground floor ramp warning signage is being posted at the ramp).
- The evacuation of disabled guests included in all fire evacuation plans and team members trained on the Evacuation Chair –
 Safe refuge posts are on 1st and 2nd floor stairwells in the accommodation blocks with 2hour fire doors.

Evacuation chair trained staff within the business

- 7. External wheelchair access points;
 - o Sam's, Golf Centre and The Golf Shop
 - Main Hotel front Entrance
 - Leisure Club and Spa entrance, also patio garden entrance
 - Starbucks from the exterior at Manor House (Putting Green)
 - o Golf Academy
 - Business Courtyard entrance (between Boardrooms and Stafford Suite) Derby Link corridor/ conservatory
 - Ramp directly from carpark into Leisure Café courtyard patio (gated access by request)
- 8. Internal wheelchair access points;
 - Ramp in Sam's (DDA toilet with wet room. DDA platform lift to lower section)
 - Ramp in Brabazon Bar to top section
 - o Ramp at Warwick foyer down to Sam's/ Torrance house
 - Ramp access to Leisure Club (DDA toilet, 1 x disabled lift in café. 1 x disabled lift to 1st floor)
 - Bel Air nightclub access to 1st floor main bar area only (DDA toilet facilities)
 - Lift to 1st floor Spa facility
 - o External ramp from Leisure entrance to Rocca's patio garden and bar area



Disabled toilets

- Wishaw Suite
- o Ryder Grill
- o Bel Air
- Golf Academy
- $\circ \quad \text{Leisure Club corridor} \\$
- Sam's Clubhouse (inc. wet room)
- Woodlands Suite

Disabled lifts

- o Leisure Club Passenger Lift to first floor Spa
- o Sam's Clubhouse wheelchair platform lift to change in floor level
- Leisure Café wheelchair to change in floor level
- o Ground floor Leisure to Spa facility

DDA bedrooms – 13 (ground floor and 1st / 2nd floors)

Torrance

2nd floor 3508

Trevino

1417 1420 1st floor 2409 2412 2418 2544 (accessible room, self-contained with kitchenette facility) 2nd floor 3409

3409

3412

Parkland Lodges



- 1611 Apsen (no wet room shower facility/ handrail bath access)
- 1631 Beech (no wet room shower facility/ handrail bath access)
- 1651 Cedar (no wet room shower facility/ handrail bath access)

<u>Hoist</u>

• Pool Lift Hoist for swimming pool access