

AT PARK CITY



Quick Links Print Friendly Version <u>SWLL Website</u> Pay Maintenance Fees Online <u>SWLL Owner Classifieds Listing</u> <u>SWLL Facebook Page</u>

In this Newsletter:

Notes from the President General Manager Comments Resort Changes and Updates Owner Rental Fees and Rules BOD Notice of Solicitation Nominee Forms Activities in Park City

Notes from Your Board President

Dear Sweetwater Lift Lodge Owners and Guests,

We hope that you and your loved ones enjoyed the holidays and welcomed the new year with much celebration. Last year was filled with many changes at the resort and this year, we will look forward to more positive changes and updates at the resort that will greatly benefit our owners and guests.

In this newsletter, you will find updates being made at our resort, information on a new way to make maintenance fee payments, view your reservations and print your reservation confirmation, a Notice of Solicitation Nominee Forms, and more helpful information to keep you up to date on news at the resort and in Park City.

Below is a year-end report of our survey ratings on the following resort categories. We see continued improvement in most categories. Lately, the resort has improved in its Trip Advisor ratings up to 13th place out of 60+ properties in our category!

- Alexandre		Sweetwater Lift Lodge Resort Unifocus Ratings 2017/2018 YE							- And				
	Front Desk	Overall	The Resort	Resort Staff	Housekeeping Service	Resort Activities	Recommend	Resort Amenities	Pre-Arrival - Hotel Website	Pre-Arrival - Hotel Reservation	Unit Condition	AVERAGE	# of Responses
Feb-18	91.5	77.6	81.1	82.6	76.9	87.5	79.4	74.0	100.0	100.0	72.8	79.5	47
Mar-18	92.3	78.4	82.1	84.7	78.8	92.5	76.6	79.5	100.0	100.0	70.9	80.5	39
Apr-18	87.8	78.1	79.9	80.3	75.9	83.9	76.3	73.0		75.0	76.9	79.1	22
May-18	71.9	60.7	75.0	76.0	81.3	62.5	50.0	65.9			69.6	70.2	6
Jun-18	86.3	72.8	77.0	78.6	77.9	87.5	71.7	69.7	75.0	75.0	75.2	76.9	17
Jul-18	83.7	63.6	69.2	71.8	72.3	76.8	58.0	64.7	66.7	75.0	67.7	70.0	32
Aug-18	91.7	72.6	77.6	82.8	79.6	87.5	62.5	76.7	75.0	62.5	75.9	78.8	17
Sep-18	86.3	59.1	65.1	75.0	79.3	86.4	57.8	68.1		25.0	65.6	70.0	17
Yearly Average	88.6	72.5	76.8	79.7	77.0	85.5	70.2	72.2	86.4	78.6	71.8	76.7	19

Sincerely,

Herb Maddock Board President, Sweetwater Lift Lodge

General Manager Comments

New Maintenance Manager

Please welcome our newest staff member to the Sweetwater Lift Lodge team, Antonio Sylvestre, our new Maintenance Manager. Antonio is very dedicated and takes pride in his work. Since his start last September, Antonio has made some great improvements to the property that you will see on your next visit. Antonio will continue to make improvements to the property that our owners and guests will all benefit from.

Martin Escobedo General Manager, Sweetwater Lift Lodge

Resort Changes and Updates

* Property Improvements

The following improvements have been made at the resort:

- Phase 3 and Phase 5 small and large appliances have been replaced
- The pool area was cleaned and painted
- Fence repaired near the playground area
- Wood furniture continues to be refinished
- Painted stairwells at Phase 3
- Outlets at Phase 5 have been repaired
- TV/Cable Wires continue to be hidden and are patched/painted

Ramp from Main Building to Phase 5 has been repaired and areas have been replaced

Photos of Improvements Below:













<u>After</u>







* Crane Operation - February 1st through April 15th, 2019

From February 1st through April 15th, we want to bring to your attention that there will be a large overhead crane being operated for the construction located across the street from Phase 3. There will be no parking allowed on the West Side. Parking will be enforced by the City. Parking on the East Side for Phase 3 will not be affected.

* Owner Login, Maintenance Fees and Reservations

We have a new way for Owners to pay their Maintenance Fees and see their Reservations!

You can access the Owner Login at the link below:

https://owner.sweetwater-liftlodge.com/app/member

Don't have a username or password or forgot your username or password? Contact Owner Services at (888) 267-4811 if you are experiencing any login issues.

Maintenance Fee Payments

Friendly reminder that Maintenance Fees were due <u>October 1, 2018</u> and were late as of October 16, 2018. If you have not yet paid your Maintenance Fees, please log into the <u>Owner Portal</u> to make an online payment or contact Owner Services at (888) 267-4811 to provide your payment information over the phone.

* Owner Classifieds - List Your Unit For Sale

We have a new section on the Sweetwater Lift Lodge website where Owners can list their units for sale and make it accessible to view for other Owners at the Sweetwater Lift Lodge to respond

to your listing.

To post or view unit listings, click the link below and follow instructions:



https://www.sweetwater-liftlodge.com/en-us/ownerssection/owner-classifieds

We will also have the list of Units For Sale at the Front Desk should anyone inquire about units for sale at the resort.

Owner Rental Fees and Rules

A friendly reminder to all Owners that Owners are allowed to rent their reserved Unit Periods to third parties from time-to-time (*meaning irregularly; now and then; occasionally; not predictably*) but do not have a right to rent the Unit as a rental business. Additional information, details, and fees regarding the rules and regulations on Owner rentals can be found by clicking the link below.

To download Owner Rental Fees and Rules, click the link below:

Owner Rental Fees and Rules

* Owner Services Information

To cancel an upcoming week reservation, make a maintenance fee payment, or address any questions or concerns you have regarding your owner account, contact us by phone or email below:

Toll Free: +1 (888) 267-4811 Email: <u>owner@sweetwater-liftlodge.com</u> Hours of Operation: Monday through Friday 9:00 a.m. to 5:00 p.m. MST Visit the Owner's Area at the Sweetwater Lift Lodge website by clicking the link below:

Sweetwater Lift Lodge Owners

Find important documents and information about maintenance fees, Board meetings, bonus time, and exchange information.



Board of Directors Notice of Solicitation Nominee Forms Due April 1st

The Board has approved moving the Notice of Solicitation Nominee Forms to the website. If you would like to be considered as a Board Member, please read the Solicitation of Nominee and Procedures, complete the Application Form and submit the completed forms to Sweetwater Lift Lodge no later than April 1st of every year to be considered.

To download Solicitation of Nominee Forms and Procedures, click the link below:

Solicitation of Nominees and Procedures

Park City Events and Activities

Enjoy these hand picked events and activities that Owners and guests can enjoy this winter and spring. Find more information on events and activities taking place this year at <u>www.visitparkcity.com/events</u>.

♦ Sundance Film Festival - January 24 to February 3, 2019

Film-goers and celebrity watchers, get ready for the Sundance Film Festival! The 10-day festival brings more than 40,000 people to Park City, Utah each January to celebrate the work of independent storytellers in film. Thousands of films are screened in 13 venues throughout town. In addition there are a number of music cafe's and presentations during the festival.



For more information visit: <u>Sundance Film Festival</u>

Watch professional snowboarders, skiers, and freestylers compete and showcase their high-flying skills at Deer Valley Resort, Park City Mountain, and Solitude Mountain Resort. The best part? All events are free and open to the public.

See the full event schedule here: 2019 FIS World Championships



Amma Mia! - March 22 to March 31, 2019



The jukebox musical romantic comedy that has delighted audiences worldwide featuring the songs from the Swedish pop group, ABBA, is coming to the Egyptian Theatre this spring for a two week engagement.

For showtimes and ticketing, visit: Egyptian Theatre Mamma Mia

♦ Park City's 12th Annual Spring Grub - March 23 to April 7, 2019



For 16 days, Park City Mountain Village and Canyons Village will be having huge, free concerts, as well as the 23rd Annual Pond Skimming Contest! It's one of those traditions that has been wild from the start. The Pond Skimming Contest is Park City's most popular party and is the true indicator that spring has arrived.

Contestants must dress in costume (the funkier the better) as they attempt to cross a 100-foot pond on skis or a snowboard. The pond and the excitement happen at midmountain just outside Red Pine Lodge. Must be 10 years of age or older to enter. Spectators will need a lift or gondola ticket to watch.

See the full event schedule here: Park City 2019 Spring Gruv

Key Contact Information

Owner Services Phone: (888) 267-4811 (Mon- Fri 9am - 5pm MST) Email: <u>owner@sweetwater-liftlodge.com</u>

<u>General Manager - Martin Escobedo</u> Email: <u>martin@sweetwater-liftlodge.com</u>

Front Office Phone: (435) 200-0300 Email: stay@sweetwater-liftlodge.com

> Mailing Address P.O. Box 680356 Park City, UT 84068