



Terms and conditions

Room rates are based on a 2-pers. occupation.

Check-in from 3 p.m. Check out by 12 p.m. Pets are not allowed in the hotel.

From 15 July – 31 August a minimum stay of 3 nights is required.

Children

Children from 0-3 years old are free of charge. For children from 4-12 years old, an additional fee of euro 60,- per child per night will be charged.

In any case a child is only allowed if this is agreed in writing by the hotel management. Please note that not all our rooms are suitable for a baby cot and/or extra bed.

Reservations

Credit card details are requested as to confirm your stay and a 100% of the reservation total will be charged from 15 days upon arrival date. All our clients will be notified by e-mail after the amount is charged to their credit card. If we can not charge your creditcard, you will have 24 hours to provide us with new creditcard details. If not, your reservation will be cancelled. Non refundable rates or special offers will be charged on your credit card directly after booking, and will not be refunded in any case.

Changes of reservations

All changes to existing reservations should be made in writing. Any changes to reservations will be subject to availability.

Cancellations

In the event of a cancellation with less than 15 days notice prior to the date of arrival, an amount equivalent to 100% of the total booking value will be charged. All cancellations should be notified in writing or email and confirmed by the management. In the event of a no-show or leaving before the check-out date 100% of the total booking value will be charged. Non refundable or special rates can not be cancelled free of charges.

Groups

For groups (four rooms or more) separate booking conditions apply. This also includes reservations made individually yet part of a 'Group Booking'. We reserve the right at all times to cancel a group booking in advance or upon arrival if not reported to the hotel management in advance. Please contact us for more detailed information regarding group bookings.