



Haven Rewards Terms and Conditions

Eligibility

Clients may become a member (a “Member”) of the Haven Rewards Program by filling out an enrollment card, available at Haven Spa & Salon. Members must be an individual (corporations, groups or associations are not eligible for membership in the Haven Rewards Program), legal residents of Canada and at least 18 years of age. No purchase is necessary to join the Haven Rewards program.

Program Points

Members will earn 1 point per dollar (\$1) spent on qualifying retail and service purchases at Haven Spa & Salon. Only qualifying purchases, as deemed by Haven Spa & Salon, are eligible for this program. No reward card will be issued– your enrollment in the program is set up and managed through Haven’s client database. Points are not awarded on taxes or gratuities.

Program points have no fixed value, cannot be redeemed for cash and may not be transferred or assigned in any manner to any other individual, trust or estate. Program points may only be used or redeemed by eligible Members. The transfer of rewards or other program benefits for value (whether by sale or exchange of goods or services) by a Member is prohibited. Any points, rewards, coupons or benefits that Haven Spa & Salon determines, in its sole discretion, to have been sold, transferred or assigned in violation of these terms and conditions, may be canceled or confiscated without notification.

Rewards

When a client reaches the 500-point threshold, a \$50 credit will be available to apply towards a future retail purchase that must be a minimum of \$50. Rewards can only be redeemed in increments of \$50 and cannot be partially redeemed.

Rewards issued under Haven Rewards may be subject to tax liability. Any tax liability, including disclosure, connected with the receipt or use of Haven Rewards is the sole responsibility of the Member. Rewards may not be used for account payments or any pending or prior purchase.

Additional Limitations

Purchases made prior to your enrollment in the Haven Rewards program are not eligible to earn points. Only purchases at Haven Spa & Salon are eligible for this program. Haven Spa & Salon also reserves the right to change the amount of points issued for purchases at its sole discretion without prior written notice. Haven Spa & Salon reserves the right to decline or accept membership applications and reserves the right to suspend membership privileges if it, in its sole discretion, determines the Haven Rewards Program is being abused.

General

By enrolling in the Haven Rewards Program, the Member agrees to these terms and conditions of the program ("Terms and Conditions"), and as may be in effect from time to time. Haven Spa & Salon reserves the right to amend these Terms and Conditions from time to time. Amendments shall take effect when posted on the following website: www.sidneypier.com

This program and all Rewards issued hereunder are administered by Haven Spa & Salon. In order to apprise Members of their membership status as well as new benefits that are available to you as a Member of Haven Rewards, Haven Spa & Salon may from time to time send you certain program information, including printed or email marketing materials, which will inform you of special offers, events, and products. By participating in Haven Rewards, you are deemed to have consented to receive the kinds of information described above. However, Members who wish to opt out of mailings from Haven Rewards may do so by unsubscribing to Haven E-newsletter or via emailing Lisa.Nordstrom@sidneypier.com. To protect the privacy of Members, personal information including email addresses will not be provided to any third parties. Member information will only be used for program maintenance and marketing purposes, to improve on products and services provided by Haven Spa & Salon or its affiliated companies and so that Haven Spa & Salon may provide other promotional information and opportunities about Haven Spa & Salon or its affiliated companies to the member.