



SENIOR HAIR STYLIST

We are looking for a service oriented, organized team player with exceptional people skills to join our salon team in this upscale boutique property. As a Senior Hair Stylist you will be responsible for ensuring that guests of the salon receive a seamless and memorable experience; ensuring consistency of salon treatments; providing appropriate home-care recommendations to guests; achieving sales goals, and spa/salon business objectives.

BENEFITS

- Full-time, year-round position
- Competitive wage
- Eligible to participate in an extended health and dental plan after probationary period
- Eligible for a bus pass subsidy
- Meal program and discounts on other hotel services
- Employee activities and incentives

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

- Follow specific protocols to provide consistent overall treatment experience for guests of the salon
- Participate in effective, comprehensive and ongoing training programs for technical treatments and product knowledge
- Follow schedule for routine inspection and preventative maintenance of all salon equipment to ensure the safety and security of guests and staff
- Follow processes and timelines for inventory controls for all salon supplies
- Stay current with industry and fashion trends, maintain good standing in professional organizations applicable to technical background
- A variety of shifts will be available; must be willing to work early and/or late hours in order to comply with operating times of the salon (seven days/week, including all holidays)
- Will be required to perform miscellaneous tasks during downtime such as cleaning and restocking salon and spa common areas, laundry and other related duties
- Participate in program of promotional and educational events both internally for staff and externally for guests
- Maintain a workplace culture that places priority on exceptional guest service and employee satisfaction
- Develop and maintain effective and productive working relationships with all other departments in the hotel; may be called upon to participate in functions or activities outside the department

QUALIFICATIONS

- Minimum 10 years of progressive experience in a related salon environment
- Technical qualification/certification from a recognized school of hair design – minimum 1000 hours preferred
- Proficient in men's and ladies cuts, styles, and color techniques
- Ability to maintain appropriate record keeping for guests regarding salon treatments and product recommendations
- Must be adaptable to change and able to multitask calmly and efficiently, with an emphasis on follow up, cooperation and courtesy
- Must be able to provide guidance and mentor junior hair stylists
- Excellent verbal, written and problem solving skills
- Excellent interpersonal, leadership and listening skills
- Must be highly organized and detail oriented
- Knowledge of the best practices and industry trends is essential
- Membership in a professional organization such as the Cosmetology Industry Association of BC (CIABC)
- Knowledge of computerized spa booking software, Excel, MS Office, and point of sale system an asset
- First Aid/CPR certification an asset
- Candidates with additional certifications (esthetics, massage, spa therapy, aromatherapy, yoga, fitness, etc) will be given preference

If you are looking for a challenging and rewarding career, send in a cover letter and resume by e-mail in Word, rtf, text, or PDF to careers@sidneypier.com or fax to 655-9764. Quote the Position Title in the *Subject* line of your email or fax. We thank all applicants in advance. Only those selected for an interview will be notified.