



**THE LODGE**  
AT VENTANA CANYON

To Our Valued Guests,

Your health and well-being is our top priority at The Lodge at Ventana Canyon. We are closely monitoring reports from the Center for Disease Control regarding the highly publicized COVID-19 issue as well as following the local, state, and national health care expert's guidance/recommendations.

- Face coverings will now be required throughout the Club. Every person must wear a face covering that completely covers the person's nose and mouth when they are in the building. While inside the building, masks may be removed when in the dining areas, at the pool, and in your suite. For more information please contact the front desk.
- Drive up Contactless check in is available.
- The Ventana Bar & Grill and patio is operating at 50% capacity, with tables spaced out appropriately. Our culinary team is continuing to sanitize all surfaces every hour, using gloves for food preparation and wearing masks at all times. Reservations are required for dinner only, but we remain open for breakfast and lunch as well, with the hours of 6:30am to 8:00pm every day.
- Suites are cleaned with approved Sanitizing cleaners and our Housekeeping services will be available upon request.
- Disinfected keys will be provided for your Suites.
- The resort pool is open from 9:00am-6:00pm Sunday through Thursday and 9:00am-8:00pm Friday and Saturday, with a limit of 40 people. We ask that you bring your own towels down to the pool. Water and food service will be available at the bar.
- The lap pool is closed to guests at this time.
- The Fitness Center is currently open and reservations can be made through the front desk.
- The locker rooms are available for use, including all of the wet areas.
- All staff members are cleaning all doors, handles, tabletops, and bars throughout the day

We would like to assure you that your stay at The Lodge at Ventana Canyon Golf & Racquet Club will be a safe, healthy, and enjoyable experience.

Thank you,

George White, General Manager